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INTERNATIONAL  
SERVICES SARL



**Solvency & Financial Condition Report**  
**For the year ending 31 December 2020**

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## SUMMARY

USAA International Services S.à.r.l. is a company domiciled in Luxembourg. USAA International Services S.à.r.l. through its subsidiaries (together referred to as the ‘the Group’) provides personal lines motor and property insurance products to a defined customer base, principally in the UK and European Union.

The purpose of this report is to satisfy the public disclosure requirements under the Solvency II Directive including the Delegated Regulation of the European Parliament and the Commissariat Aux Assurances (CAA) rules.

This report sets out aspects of the Groups business performance, systems of governance, risk profile, valuation methods used for Solvency II purposes and capital management.

### Subsidiaries

The Group SFCR also covers information on the solvency and condition of the Group’s regulated insurance subsidiaries in Luxembourg and the UK that are themselves subject to Solvency II.

The subsidiaries are:

- USAA SA
- USAA Limited

USAA SA in Luxembourg and USAA Limited in the UK are legal entities meeting all relevant regulatory and governance requirements and their risk profile and capital requirements are monitored to ensure ongoing regulatory compliance. The focus of the Group SFCR is to give an overview of the combined activities of these two entities as an insurance Group.

### 2020 Solvency and Financial Condition

The Group maintained its strong financial position with available capital under Solvency II of €138,687k (2019: €138,220k), a Solvency Capital Requirement (SCR) of €61,182k (2019: €65,543k) and a Solvency II capital ratio of 227% (2019: 211%).

The Board maintains a robust system of governance through the governance, business management and risk management framework of both legal entities. The Board is committed to maintaining its strong financial position by assessing risk and prudently managing anticipated capital to adequately reflect its risk profile. The integration of capital management and risk management in its business model aligns with Solvency II expectations. Details of the system of governance is provided in Section B.

### COVID-19 Outbreak

The COVID 19 crisis has been handled at group level and each subsidiary is following the guidelines issued by USAA in San Antonio. Due to the very specific niche market USAA is operating in (e.g., member of the US Armed Forces deployed abroad) minimum impact is anticipated in respect of members already deployed. As was experienced in 2020 changes may occur to deployment schedules and we cannot estimate the impact COVID 19 is likely to have as this is primarily linked to the situation in the US. Further reference to COVID-19 can be found in Section A1. Business – Significant Business Development and Section E Capital Management – Any Other Information.

## STATEMENT OF DIRECTORS' RESPONSIBILITIES

The Directors are responsible for preparing the SFCR in accordance with the Commissariat Aux Assurances (CAA) regulations and SII Regulations.

The Article 86 of the Insurance Law of 7 December 2015 on the insurance sector requires that the Group through its insurance subsidiaries must have in place a written policy ensuring the ongoing appropriateness of any information disclosed and that the Group must ensure that its SFCR is subject to approval by the Directors.

The Directors, whose names are listed on the Luxembourg Business Register, confirm that, to the best of their knowledge:

- (a) Throughout the financial year in question, the Group has complied in all material respects with the requirements of the CAA regulations and SII Regulations as applicable; and
- (b) It is reasonable to believe that, at the date of the publication of the SFCR, the Group continues to comply and will continue to comply in future.

On behalf of the board

Julie Duriez

Dirigeant Agréé, Director  
21 May 2021

A handwritten signature in black ink, appearing to read 'J. Duriez', with a large, stylized flourish at the end.

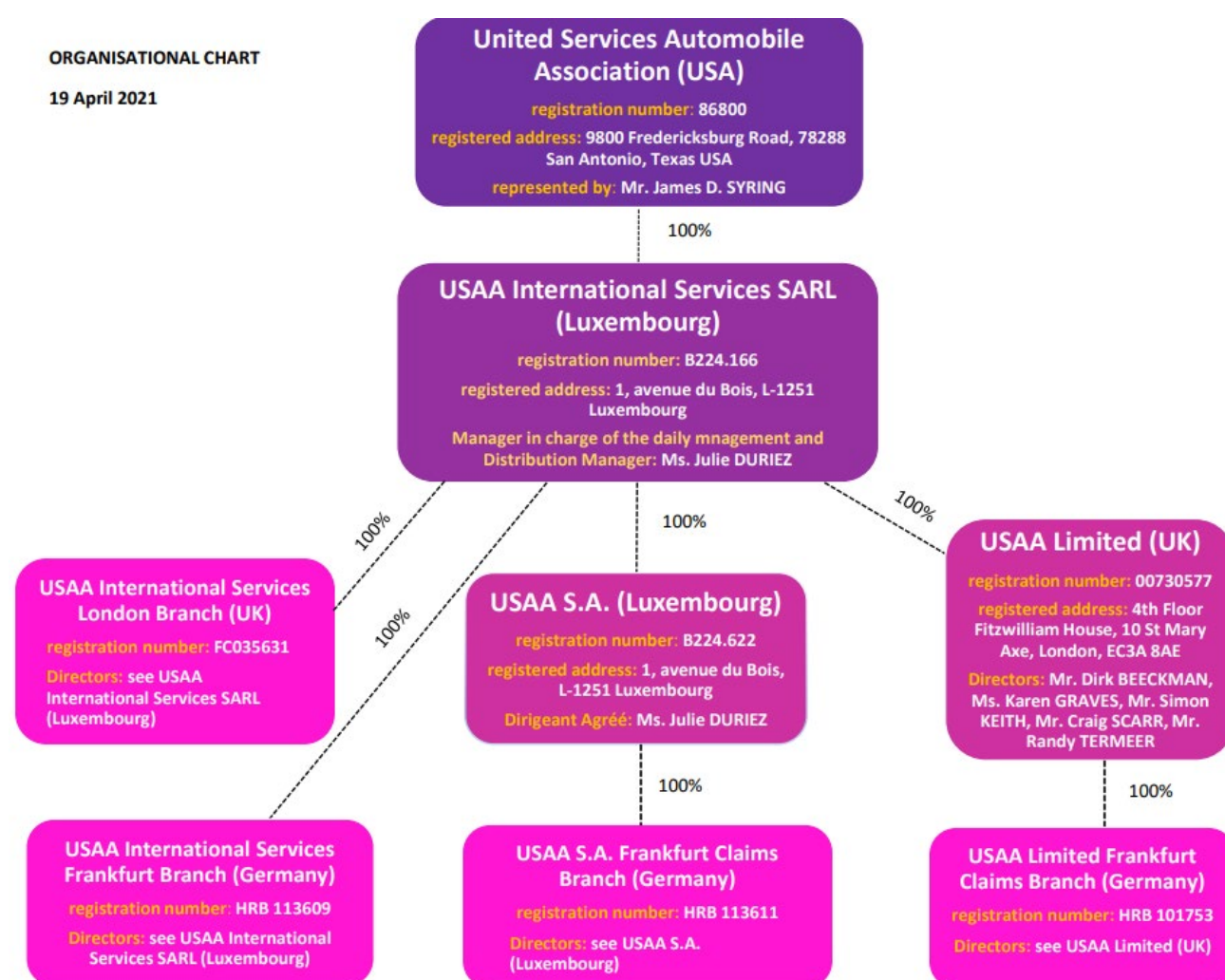
## A. BUSINESS AND PERFORMANCE

### A.1 BUSINESS

USAA International Services S.à.r.l. (the “Company”) was incorporated on 4 May 2018 and is organised under the “Commercial Companies” laws of the Grand Duchy of Luxembourg as a limited liability company. The Company is registered with the Register of Commerce and Companies of Luxembourg under number B224166.

The Company’s parent company is USAA, a mutual inter-insurance exchange reciprocal with a 100% voting interest, domiciled in the State of Texas in the United States of America, with its headquarters in San Antonio, Texas.

The following chart shows a simplified structure of the Group and its ultimate parent company as at 31 December 2020.



### **Name of Supervisory Authority**

The supervisory authority responsible for Solvency II group supervision of USAA SARRL is the Commissariat Aux Assurances (CAA). The contact details for the CAA are shown below:

Commissariat Aux Assurances  
7 Boulevard Joseph II  
L-1840  
Luxembourg  
+352 22 69 11-1

### **External Auditor**

The external auditor for the period ending 31 December 2020 is:

Ernst & Young S.A.  
Statutory Auditors  
35E Avenue John F. Kennedy  
L-1855  
Luxembourg  
+352 42 124 8289

### **Material Lines of Business and Geographical Areas**

The subsidiaries of the parent company are involved in the provision of motor and property insurance in the European Union (EU) to a defined customer base in Germany, Italy, Spain, Netherlands, Belgium, Portugal, Greece and France and the United Kingdom (UK).

For Solvency II purposes the Company's general insurance business falls into defined Solvency II lines of business as follows:

- Motor Vehicle Liability.
- Other Motor Insurance.
- Fire and Other Damage to Property.
- General liability.

### **Significant Events During the Period**

USAA in Europe and in the UK has undertaken a major review of its operating model. It has been agreed by the sole Shareholder of USAA International Services S.à.r.l. , which is the holding Company and sole Shareholder for USAA S.A. in Luxembourg and its sister company USAA Limited in the UK, that the current operating model would not be sustainable long term. Our current European structure is very complex and costly and, as a result, we are looking to rationalise our structure to reduce cost, ease volatility of results and improve efficiency. Our intention is to write the residual UK portfolio of USAA Limited through a new insurance branch of USAA SA effective from 01/01/2022. The remaining insurance liabilities of USAA Limited will be transferred (via a Part VII application in the UK) to either the new UK insurance branch of USAA SA or to USAA SA itself in Luxembourg.

During the year the outbreak of COVID-19 has required the Group to activate its business continuity plan. The COVID-19 crisis has been handled at the ultimate group level and each subsidiary is following the guidelines set by USAA in San Antonio. All employees are now predominately working from home and the Group is able to continue successfully running its business operations.

Due to the very specific niche market USAA is operating in (e.g., member of the US Armed Forces deployed abroad) minimum impact is anticipated in respect of members already deployed. As was experienced in 2020 changes may occur to deployment schedules and we cannot estimate the impact COVID 19 is likely to have as this is primarily linked to the situation in the US.

## A.2 UNDERWRITING PERFORMANCE

The Group prepares its financial statements in accordance with the accounting policies generally accepted within the insurance and reinsurance industry in the Grand Duchy of Luxembourg (Lux GAAP). The functional and reporting currency of the Company is Euros.

Underwriting performance by Solvency II lines of business in €'000 31 December 2020

Lines of Business	Net Premium Written	Net Premium Earned	Net Claims Incurred	Expenses Incurred	Underwriting Performance
Motor Vehicle	38,158	38,619	(14,986)	(18,718)	4,915
Other Motor	39,873	43,208	(15,010)	(15,004)	13,194
Fire and other damage to property	7,441	7,692	(2,072)	(2,642)	2,978
General liability	2,821	2,995	(426)	(995)	1,574
Total	88,293	92,514	(32,494)	(37,359)	22,661

Underwriting performance by Solvency II lines of business in €'000 31 December 2019

Lines of Business	Net Premium Written	Net Premium Earned	Net Claims Incurred	Expenses Incurred	Underwriting Performance
Motor Vehicle	41,093	39,628	(29,418)	(16,358)	(6,148)
Other Motor	48,758	50,275	(20,679)	(16,812)	12,784
Fire and other damage to property	7,520	7,549	(2,833)	(2,431)	2,258
General liability	2,975	3,016	(1,214)	(982)	820
Total	100,346	100,468	(54,144)	(36,583)	9,741

Underwriting performance for the top five countries €'000 31 December 2020

Lines of Business	Net Premium Written	Net Premium Earned	Net Claims Incurred	Expenses Incurred	Underwriting Performance
Germany	48,006	51,396	(18,039)	(19,086)	14,271
Italy	18,261	18,896	(8,929)	(7,872)	2,095
United Kingdom	15,946	15,998	(4,511)	(8,540)	2,947
Spain	2,389	2,499	(908)	(850)	741
Belgium	1,969	2,092	5	(676)	1,421
Total	86,571	90,881	(32,382)	(37,024)	21,475



## Underwriting performance for the top five countries €'000 31 December 2019

Lines of Business	Net Premium Written	Net Premium Earned	Net Claims Incurred	Expenses Incurred	Underwriting Performance
Germany	56,533	57,096	(33,331)	(21,325)	2,440
Italy	20,125	19,909	(12,122)	(7,556)	231
United Kingdom	17,055	16,734	(6,257)	(5,595)	4,882
Spain	2,654	2,668	(959)	(894)	815
Belgium	2,238	2,351	(1,072)	(821)	458
Total	98,605	98,758	(53,741)	(36,191)	8,826

Premiums Earned during the year exceeded Premiums Written during the year as a result of Premium Written in 2020 being lower than those written in 2019 resulting in net release of unearned premium premiums. All lines of business were profitable in 2020. At a country level all countries were profitable, with Germany making up 66% of the underwriting performance of the top six countries.

### A.3 INVESTMENT PERFORMANCE

As at 31 December 2020, the Group's investment portfolio comprised the following asset classes:

Investment Portfolio			Investment Return
Asset Class	Amount €'000	% of Portfolio	Amount €'000
Government Bonds	60,512	28%	1,569
Corporate Bonds	116,588	54%	5,678
Collateralised Securities	2,769	1%	24
Short Term Deposits	0	0%	0
Cash & Cash Equivalents	34,773	16%	(17)
Total Investments & Cash Equivalents	214,642		7,254
Investment Management Expenses			475

As at 31 December 2019, the Company's investment portfolio comprised the following asset classes:

Investment Portfolio			Investment Return
Asset Class	Amount €'000	% of Portfolio	Amount €'000
Government Bonds	59,343	29%	1,298
Corporate Bonds	108,559	52%	7,340
Collateralised Securities	1,831	1%	88
Short Term Deposits	0	0%	0
Cash & Cash Equivalents	38,284	18%	13
Total Investments & Cash Equivalents	208,017		8,739
Investment Management Expenses			513

Total investments and cash equivalents increased by €6.6m in 2020 from premium income held in cash and cash equivalents at the end of the year.

In addition to measuring investment performance against the benchmark in its investment strategy the Group also uses total investment return, which comprises of net investment income, realised and unrealised market value gains and losses and realised gains and losses from movement in foreign exchange rates. The Group has not recognised any gains and losses directly through equity.

#### A.4 PERFORMANCE OF OTHER ACTIVITIES

There have been no other significant activities undertaken by the companies other than its insurance related activities.

#### Other Material Income and Expenses

Intercompany service charges:

The Group operates under an outsourcing model and has entered into services agreements with its ultimate parent company, USAA for the provision of insurance services, professional and administrative services and systems to run its insurance operations. These intercompany expenses account for a significant part of its operating expenses recorded for the period ended 31 December 2020.

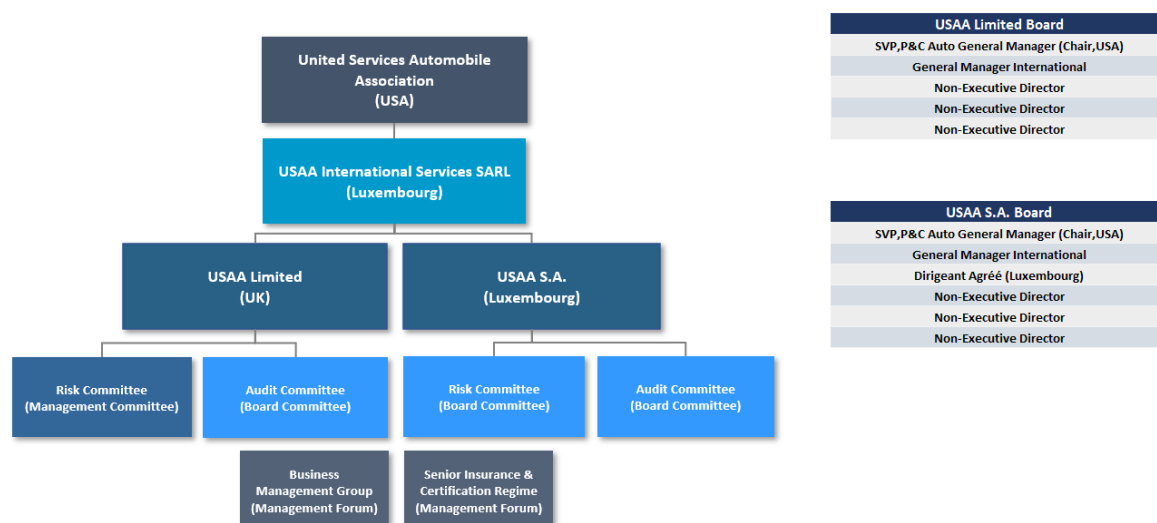
### B. SYSTEM OF GOVERNANCE

#### B.1 GENERAL INFORMATION ON THE SYSTEM OF GOVERNANCE

The oversight of the Group’s business and its operations are provided through its governance structure, which provides guidance for functional areas, management-led groups, and the Boards as it pertains to its effective management, oversight, and decision-making responsibilities.

The organisation chart below provides a high-level overview of the Group’s governance structure.

#### ORGANIZATIONAL AND BOARD STRUCTURE (CURRENT STATE)



The following sections provide high-level descriptions of the role and responsibilities of each function.

### **Board of Directors (the Board)**

The Board of each of the operating insurance companies has overall responsibility for the oversight of the management of the respective companies and is responsible for ensuring the success of the Company, whilst seeing an appropriate degree of protection for policyholders. They are also responsible for understanding the nature of the risks significant to the Company, forming an independent view of the Company's risk profile, ensuring that effective controls are in place and that the Company operates and sets strategy in keeping with the Board-approved risk appetite and appetite statements.

The Boards of both USAA Limited and USAA SA are mainly comprised of common directors and Board and Management committees are comprised of common members for both companies and are held simultaneously.

The Boards take an active part in the ORSA process to include steering how the assessment is to be performed and challenging the results. To achieve this, the Boards review the ORSA Process and ensures the ORSA framework is appropriately designed and embedded within the Company culture and decision-making process.

All authority in the companies flows from the Boards, but it delegates to sub-committees and designated senior management the matters set out in respective terms of reference of those committees and senior management responsibilities.

### **Audit Committee**

The Audit Committee is made up of Independent Directors of USAA SA and of USAA Limited. As a sub-committee of the Boards and in line with its Terms of Reference the Audit Committee reviews and monitors:

- The integrity of financial statements.
- The effectiveness of internal financial controls.
- The effectiveness of internal and external audit processes.
- The relationship with external auditors.

### **Risk Committee**

The Risk Committee is a formal committee chaired by the General Manager and is responsible for recommending the risk framework to the Board, recommending to the Board the risk appetites and monitoring adherence to it, approving policies related to risk management, and approving processes and escalation thresholds. Risk Committee membership consists of the Group's management and key business partners.

### **Business Management Group (BMG)**

The Group has a formal management-led group, the Business Management Group (BMG).

The BMG meets on a bi-monthly basis, at a minimum, to review, manage, and monitor the functions and day-to-day activities that reside within its specified functional areas. Matters that may result in a material deviation from the Group's Strategic Plan or may cause a material impact to the Group are escalated to the Risk Committee or the Board of Directors through documented escalation procedures.

The BMG monitors matters regarding the Group's insurance risk and product performance, such as pricing, underwriting, claims and product strategies. In addition, the BMG oversees the Group's operational risk, ensuring effective and efficient execution of systems for people, processes and technology

## General Manager

The General Manager International, as delegated by the Board, owns the overall Group strategy and ensuring alignment with the desires of the ultimate parent company.

## Dirigeant Agréé

The Dirigeant Agréé, as delegated by the Board of USAA SA and USAA International Services Sarl, is responsible for the day-to-day management of the Luxembourg companies. This includes, but is not limited to, developing and monitoring progress in business strategy implementation, plan and budget, and supporting the operations of the companies. The Dirigeant Agréé reports each quarter to the Boards on the progress of the business strategy implementation .

## Chief Financial Officer (CFO)

The CFO is responsible for the production and integrity of the Group’s financial information and financial regulatory reporting. The CFO is also responsible for the management of the allocation and maintenance of the Group’s capital and liquidity as well as the Groups financial resources and reporting to the Board.

## Key Functions

The following section describes the primary roles and responsibilities of the Group’s key functions:

### a) Risk Management Function

The Group (as the 1<sup>st</sup> line of defence) employs risk management and mitigation techniques from an operational perspective. The Group employs a Risk Director as the key function holder responsible for risk management as a 2<sup>nd</sup> line of defence. The Risk Director works with Risk Management within the ultimate parent company, USAA, and provides an independent, clear, concise and holistic view of risks arising from the Group’s business strategy and operations. In collaboration with the companies’ senior management, the Risk Director develops and implements risk management frameworks and appetites based on the proportionality and complexity of the Company, develops and maintains policies related to risk management, and monitors processes and escalation thresholds to ensure alignment with the Company’s risk appetite statements. The Risk Director provides independent risk management assessments of business processes, initiatives, and decisions.

The Risk Director provides fully independent risk oversight and risk expertise, including effective challenge, advice and counsel to the General Manager and the Board.

### b) Internal Audit Function

The Internal Audit function of the Group is predominately outsourced to USAA Audit Services and deliverables are managed in accordance with the service agreement between USAA S.A./USAA Limited and USAA Audit Services. The Head of Internal Audit reports into the Audit Committee.

The activity of internal auditing is primarily one of information gathering, review analysis, appraisal, and testing for the degree of compliance with policies and procedures and the adequacy of managerial systems and controls put in place to mitigate risks that exist in achieving organisational objectives. The internal audit activity is free to review and appraise policies, plans, procedures and other internal controls in any area of the organisation, and to report audit issues and recommendations for improvement to the people who have managerial responsibility. This review in no way relieves other persons in the organisation of responsibilities assigned to them.

Internal audit activities are performed in a manner that provides reasonable assurance that audit work complies with International Standards for the Professional Practice of Internal Auditing (the Standards), and the Audit

Charter. Management, external auditors, regulatory agencies and USAA members rely on performance consistent with the Standards and other assurance guidelines.

The objective of Audit Services is to assist management in the effective discharge of their responsibilities by furnishing them with reports setting forth independent and objective analysis, appraisals, recommendations, and pertinent comments concerning the activities audited. Audit Services are, therefore, concerned with any phase of business activity in which it can be of service to the Boards of Directors and management.

### **c) Actuarial Function**

The Actuarial Function within USAA S.A. and USAA Limited is predominately outsourced to the Actuarial Functions within the ultimate parent company. The Actuarial Functions are responsible for providing expertise as it relates to loss reserving, pricing, capital modelling, reinsurance, and catastrophe exposure. Processes and deliverables of this function are handled in accordance with the service agreement between USAA S.A./USAA Limited and USAA.

The USAA Actuary is ultimately responsible for the actuarial services provided to the Group's insurance companies. Principal responsibilities include:

- Coordinate the calculation of Technical provisions.
- Ensure the appropriateness of the methodologies and underlying models used, as well as the assumptions made in the calculation of technical provisions.
- Assess the sufficiency and quality of data used in the calculation of technical provisions.
- Inform the Board of the reliability and adequacy of the calculation of technical provisions.
- Express an opinion on the overall underwriting policy.
- Express an opinion on the adequacy of reinsurance arrangements.
- Contribute to the effective implementation of the risk management system, in particular with respect to the risk modelling underlying the calculation of the SCR and MCR and to the firm's Own Risk Self-Assessment.
- Effective control management of insurance risks.

### **d) Compliance Function**

Both entities of the Group have their own dedicated compliance resource and receive support from the ultimate parent, USAA Compliance. The Compliance Function is responsible for identifying rules and regulations applicable to the Group, providing a comprehensive view of the regulatory risks arising from the business and operations of the Group, and reporting these risks to the Boards and senior management. On a quarterly basis, the Compliance Function will provide updates on the Group's continued compliance with applicable regulations to the Board and senior management. The Compliance Function will also facilitate annual compliance monitoring programs and provide ad-hoc reports on internal reviews. In collaboration with the Risk Director, the Compliance Function will oversee the ownership and management of the Group's risk registers and ensure that a comprehensive and effective corporate governance framework is maintained for the Group.

### **e) Customer Service Director Function**

The Customer Services Director is responsible for ensuring that the Group's insurance companies provides its customers with the appropriate product solutions to meet their needs and that sales are made in compliance with legal and regulatory requirements.

## f) Claims Director Function

The Claims Director oversees and coordinates the claims activities within the Group's insurance companies. These responsibilities include the adjustment of motor, property and physical damage claims and the management of catastrophe operations. In addition, the Claims Director ensures the claims function complies with relevant policies and procedures.

### Remuneration Policy

The Group companies' compensation programmes are designed to help the Group attract, retain and motivate high performing employees who will adhere to the highest standards of service, loyalty, honesty, and integrity. The compensation plans are designed to pay for performance, ensure proper risk mitigation, and encourage best practices.

Aligning the total compensation of employees to the Group's mission is an important element of ensuring the ongoing health of the Group for the benefit of policyholders. The Group uses commonly accepted practices for benchmarking total compensation with relevant peer groups, and contracts with an external consulting firm to conduct its total compensation benchmarking exercise. Peer groups will match as closely as possible the central responsibilities and characteristics of the target position and be broad enough to withstand any bias of a particular survey participant.

The Group's current total compensation package comprises of the following:

- Fixed compensation; Basic Salary, Location Allowance, Year End Bonus and Other Benefits.
- Variable compensation; Annual Bonus, Long Term Bonus, Pension and Some Benefits.

The fixed remuneration element of the policy is primarily focused on staff below Director (People Leader) level. Above this level the total package becomes progressively more focused on variable remuneration elements that are directly linked to the overall performance of the USAA Group with staff at Executive Director level and above receiving long term bonus rewards.

Individual performance is rewarded via annual pay awards which are taken from a % based pot of money assigned to the People Leaders to allocate to employees. This % is based on companies' performance (Profitability) in the previous year, achievement of companies' objectives (as set on the corporate scorecard) and the remuneration policy's intent to maintain competitive salaries in line with the market. All People Leaders conduct formal documented performance evaluations on a Quarterly basis to ascertain achievement of objectives and discuss performance to date. No Director receives any variable compensation from the Group. A number of Directors are employed by other USAA Group companies from which they may be entitled to variable compensation.

In addition to statutory pension schemes in place for staff the Group also contributes to voluntary pension schemes. Early retirement options are as required under Pension Regulations and apply to all staff.

## B.2 FIT AND PROPER REQUIREMENTS

The SFCR is produced by the Finance team under the supervision of the CFO. It is subsequently reviewed by the Risk Function with input from other key functions and management committees before being presented to the Audit Committee for approval.

The key functions within the Group require the skills, knowledge and expertise in; Insurance Markets, Finance, Actuarial, Regulatory Frameworks & Compliance, Insurance Operations (Claims, Service, Underwriting), Governance and Risk.

The Group recruits to a high standard of competency and experience. A robust recruitment process is in place to ensure that the relevant skills required to fulfil the role and responsibilities are obtained. In addition, external background checks are completed with references validated by an external company. Then, on an ongoing basis all persons in key function roles are monitored for competency through an internal learning management system, self-reported learning and development objectives/goals as identified in regular meetings with their reporting Managers, and via formal quarterly performance evaluations.

### **B.3 RISK MANAGEMENT SYSTEM**

A strong and clearly defined risk management framework is a key corporate function that promotes an understanding of risk and encourages risk-based decision making. Risk is inherent to operating a business. The primary objective of the USAA S.A./USAA Limited's risk management framework is to protect the Companies and their policyholders from events that hinder the sustainable achievement of the Companies mission and strategic objectives. The Boards and senior management recognise the critical importance of having efficient and effective risk management systems in place.

The Group entities have established a risk management function with clear terms of reference from the Board and underlying committees. Central to an effective risk management programme is a robust corporate governance structure with documented delegated authorities and responsibilities from the Board to executive management, senior management and committees. Furthermore, a company policy framework which sets out the risk profiles for the insurance entities of the Group, including risk management, controls and business conduct standards has been put in place. Each policy has a member of senior management charged with overseeing compliance with the policy throughout the Group.

#### **Risk Governance**

The Group's governance structure has management-led governing bodies throughout the Group, as well as the Board, to ensure that prudent risk management is practiced across the Group to protect the safety and soundness of the Group. The Group's risk governance was established with consideration of the UK, European and US regulators' expectations.

#### **Risk Taxonomy and Risk Register**

The core of an effective risk management framework is a risk taxonomy that names, classifies, and defines risk across the Group. The Group's risk taxonomy structure (shown below) has been established to:

- Aid management in understanding the current risks that face the Group;
- Facilitate the consistency of risk measurement and its aggregation across the Group; and
- Assign accountability and ownership for each risk area.



The risk taxonomy structure is comprised of six principal risks: Insurance, Credit, Financial, Legal and Regulatory, Operational, and Strategic. Sub-categories of risks in each risk area have been established as tier one risks.

PRINCIPAL RISKS									
INSURANCE	CREDIT	MARKET	INTEREST RATE	LIQUIDITY	OPERATIONAL	COMPLIANCE	LEGAL	STRATEGIC	REPUTATION
Catastrophe Property & Casualty	Investment	Fixed Income	Duration & Cash Flow Misalignment	Market Liquidity	Execution & Operations	Laws, Rules, & Regulations	Contractual Rights	External Change	Member & Employee Expectations
Non- Catastrophe Property & Casualty	Counterparty	Foreign Exchange	Yield Curve		Member & Business Processes	Conduct & Ethics	Non-Contractual Rights	Business Model	Brand Erosion
	Concentration		Pension Risk		Model	Sales Practices	Disputes & Litigation	Operational Consistency & Effectiveness	Communications
					People			Capital Planning & Management	
					Cyber Security			Military & Political	
					Theft and Fraud				
					Technology, Systems & Data				
					Third Party				
					Business Continuation				
					Pandemic				

### Risk Identification

Risk identification is a continuous process that takes into account companies’ objectives and a changing business and economic environment. The risk management process is deployed across the Group’s risk taxonomy and addresses all key risks to which the Group is exposed. The Group also conducts an annual qualitative risk assessment exercise to identify its top risks. This assessment is based on the Group’s net risk exposure using a qualitative likelihood and impact approach.

### Policies

Policies are an integral part of the Risk and Corporate Governance structure for the companies and facilitate strong governance and clearly defined roles and responsibilities. Policies are the strategic link between the Group’s vision and its day-to-day operations, and they allow employees to understand their roles and responsibilities within predefined limits. The insurance entities of the Group design their policies to address the Group Principal Risks and align with their Risk Taxonomy.

### Risk Monitoring and Reporting

The insurance entities of the Group have implemented a quarterly risk reporting process to report the aggregate risk profile of the Group. The results are reported to and reviewed by senior management, the Risk Committee and the Board. The report consists of measures that are compared to pre-approved risk limits: the risk appetite is the maximum amount of risk that the Group is willing to take for a specific measure; the risk trigger is an indicator that the appetite is being approached. Metrics and limits are evaluated for potential changes on an annual basis. In addition, breaches of risk appetites, policy limits, and triggers are escalated through the appropriate governance structure. Root cause and action plans for accepting or mitigating the risk are detailed and discussed by senior management and the Board.



The triggers and appetites, which are based on input from subject matter experts, historical trends and strategic direction, are determined by senior management and ultimately approved by the Board.

### **Emerging Risks**

Emerging risks are developments which could have a substantial impact on the Group. Drivers of emerging risks include economic, financial market, regulatory, technological, geopolitical and environmental developments. Growing interdependencies between risks can also lead to increasing accumulation of exposure. Emerging risk briefings describe a risk event, share relevant references and estimate the likelihood and potential financial impact of an event to the Group. They are used by management to determine if mitigation tactics should be considered. In addition, the Group's risk metrics help serve as leading indicators to other potential emerging risks.

The cornerstone of this function is active scanning of the environment both by the 1<sup>st</sup> line of defence and the 2<sup>nd</sup> line of defence. In addition, as part of day-to-day business, emerging risks identified are discussed at the relevant management groups and the Risk Committee.

### **Stress Testing**

Stress testing is a critical risk identification and quantification technique. The Group has designed a stress testing program to identify the impact of a plausible risk scenario. Stress testing allows the Group to improve its financial strength by increasing preparedness through the quantification of risks and spurring the development of well-rehearsed action plans.

The stress testing program is carried out at an operating insurance Company level and includes a variety of approaches: sensitivity analysis, scenario analysis and other analysis. It designs scenarios that incorporate a variety of Group specific and market-wide events across a time horizon. Stress scenarios are tailored to capture and quantify the Company's exposures, activities and risks influencing capital and liquidity adequacy. They enable senior management and the Boards to analyse possible impacts on USAA SA, USAA Limited and the Group's risk profile, capital availability, cash flows, liquidity position, profitability and solvency. Robust scenario design, accurate and informed impact estimation and detailed, well-rehearsed action plans are the Group's goals for stress testing. Details on the stress testing activities conducted in 2020 are included in Section C.6.

Stress test results are summarised for the Boards and may be considered by the Boards and senior management when making decisions related to capital and liquidity adequacy. Stress test results also provide critical inputs to risk mitigation and contingency plans.

### **Own Risk & Self-Assessment (ORSA)**

The purpose of the ORSA is to provide a comprehensive tool through which the Board and management can assess risks and determine the level of capital required to meet the solvency and strategic objectives set forth by the Board.

The Group is committed to maintaining its strong financial position by assessing risk and prudently managing anticipated capital needs in consideration of its business plans and risk profile. The integration of capital management and risk management into the strategic and operational planning process is fundamental to a strong business model. The Group's integration of these disciplines is captured in its ORSA Report and aligns with Solvency II regulatory expectations.

The ORSA process is reviewed and approved annually by the Board. The objective of the ORSA process ensures a full understanding of risks to which the Group is exposed and for assessing capital adequacy against those risks. The process ensures that sufficient capital can be maintained to enable the Group to achieve its strategic

objectives in light of its risk profile, and to withstand the impact of any foreseeable adverse events within the next one to three years. The Group’s integration of these disciplines is illustrated below.

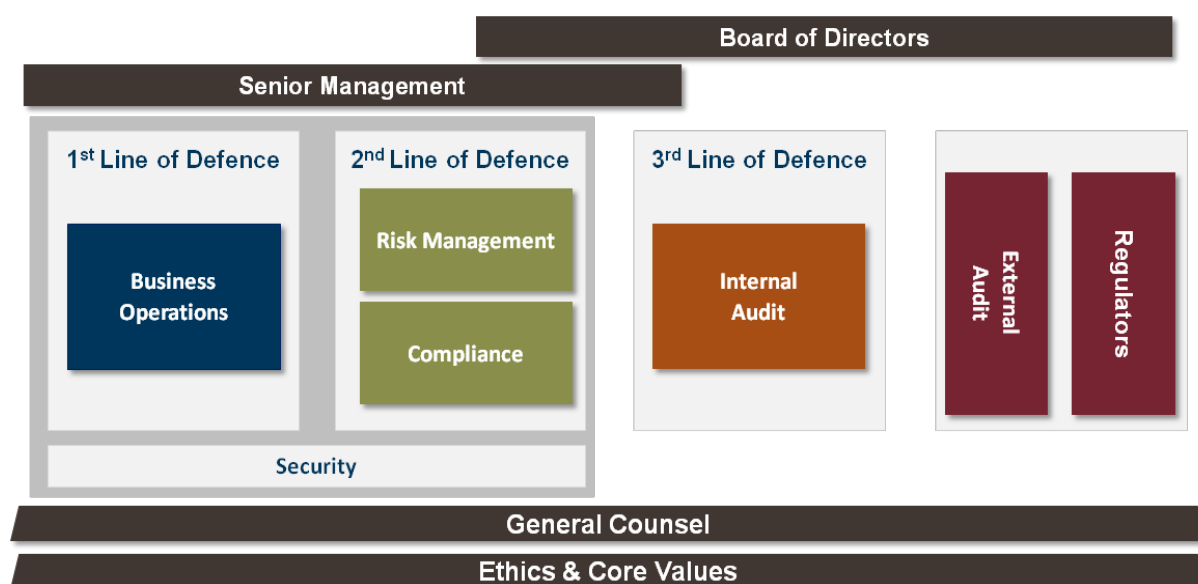
While the ORSA reflects a current risk and solvency assessment, it should be noted that the ORSA is an ongoing and continuous process.

The ORSA Report is produced annually and when the Group’s capital position is impacted significantly from a material event or change in its risk profile. The Report structure contains sections focused on material changes from the prior year, business strategy, risk framework and assessments, and capital and solvency results and projections.

**B.4 INTERNAL CONTROL SYSTEM**

The Group employs a “lines of defence” model (shown below) to coordinate various areas that have oversight and risk management responsibilities. Each of the 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> lines of defence have distinct roles and responsibilities within the model, and continuous collaboration is essential between the three lines regarding risk prioritisation, trends, control quality, and effective remediation.





### 1<sup>st</sup> Line of Defence: The Business

Each business unit within the Group has primary responsibility for identifying, assessing, managing, and controlling risks. Business unit management, as risk owners, are expected to adhere to risk management standards, policies, procedures and guidelines that are designed to mitigate risks and to ensure the effectiveness of the risk management process. Risks taken by the 1<sup>st</sup> line should be managed by those areas within the approved risk appetite statement approved by the Board.

### 2<sup>nd</sup> Line of Defence: Risk Management and Compliance

Risk together with Compliance make up the 2<sup>nd</sup> line of defence. Risk establishes the risk management framework, to include policies, procedures, and risk appetites, and holds the Group accountable for adherence to the framework through independent oversight.

The Compliance Function designs and implements the Regulatory Compliance Program by identifying regulatory compliance requirements, educating business unit management and process/risk owners on compliance strategy and risk, providing product and project advisory services, and designing and implementing an effective regulatory compliance training program. Compliance ensures effectiveness of the program by performing independent risk-based compliance monitoring, testing and reporting, facilitating timely resolution of compliance matters by investigation and remediation of systemic compliance issues, and reporting to senior management and the Board on the effectiveness of the program. In addition to these functions, Compliance facilitates regulatory examinations, supervises regulator interaction with the business areas and develops positive regulator relationships.

### 3<sup>rd</sup> Line of Defence: Audit Services

Audit Services serves as the 3<sup>rd</sup> line of defence by providing senior management and the Board with independent and objective assurance on the effectiveness and efficiency of governance, risk management, internal controls and compliance processes. As the 3<sup>rd</sup> line of defence, Audit Services reviews, as part of its scope, the effectiveness of policies and processes in the 1<sup>st</sup> and 2<sup>nd</sup> lines of defence.

### **Risk and Control Self Assessments (RCSAs)**

In collaboration with Risk Management, both entities of the Company have developed comprehensive Risk and Control Self Assessments (RCSAs) across its core processes. The five areas for which an RCSA is in place are: Insurance Services, Claims, Underwriting/Pricing, Accounting/Finance, and Human Resources/Information Technology. As new core processes are identified, or as regulatory expectations change, additional RCSAs may be developed. To ensure the documented risks and mitigating controls remain relevant to the main risks faced by the Company, each RCSA will be reviewed annually. This review, or refresh process, is led by the business units with oversight support from the Risk Director and P&C Risk Management.

For operational RCSAs, control testing is in place for controls that are deemed key to the mitigation of critical risks. Tests are performed by the 1<sup>st</sup> line of defence, and results are reported as appropriate. Control test effectiveness and timeliness is monitored and reported to the BMG on a bi-monthly basis and escalated to the Risk Committee as needed.

### **B.5 INTERNAL AUDIT FUNCTION**

Details on the Internal Audit Function are disclosed in Section B.1 General Information on the System of Governance above.

### **B.6 ACTUARIAL FUNCTION**

Details on the Actuarial Function are disclosed in Section B.1 General Information on the System of Governance above.

### **B.7 OUTSOURCING ARRANGEMENTS**

Due to its size, outsourcing is a key part of the Group's strategy to serve its policyholders. The Group primarily outsources a number of functions and activities to its ultimate parent company, USAA. The oversight role remains with the Dirigeant Agréé.

The Group does not assume that an outsourcing arrangement with related parties will necessarily imply a reduction in operational risk or regulatory exposure. The operating insurance companies have an Outsourcing Policy in place, which governs the identification, process and management of the Group's outsourcing arrangements. These Policies were approved by the Boards and are reviewed on an annual basis. All Supplier Contracts are actively managed and reported to the BMG. The Supplier Management Process has been developed to ensure that all contracts are appropriately monitored to ensure that they are renewed as appropriate, and that the appropriate service level delivery standards are met.

The subsidiaries within the Group outsources services to its parent companies and with each other. The Group also outsources various services to external parties at subsidiary level as listed in the table below:

	<b>Service Provider</b>	<b>Jurisdictions</b>	<b>Description</b>
<b>Claims Handling</b>	External Vendor	Azores, Belgium, France, Greece, Italy, Netherlands, Portugal & Spain	Claims handling and settlement
<b>Investment Management</b>	External Investment Management Companies	UK and EU	Investment portfolio management
<b>Insurance Support Services</b>	USAA - Ultimate Parent Company	Azores, Belgium, France, Germany, Greece, Italy, Netherlands, Portugal, Spain	Administration, IT services, Non-advised sales telephone support, Premium collection, Underwriting
<b>Professional Support Services</b>	USAA - Ultimate Parent Company	Azores, Belgium, France, Germany, Greece, Italy, Netherlands, Portugal, Spain & UK	IT services, Actuary, Legal, Audit, Compliance, Internal Loss Reserving, Human Resources, Compensation & Benefits, Accounting & Finance, Risk Management
<b>Specialist Technical Services</b>	External Vendor	Azores, Belgium, France, Germany, Greece, Italy, Netherlands, Portugal, Spain & UK	Appraisers, Loss-adjusters, Fiscal Agents
<b>Pension Administration</b>	External Vendor	Germany & UK	Pension actuarial valuations & pension advice

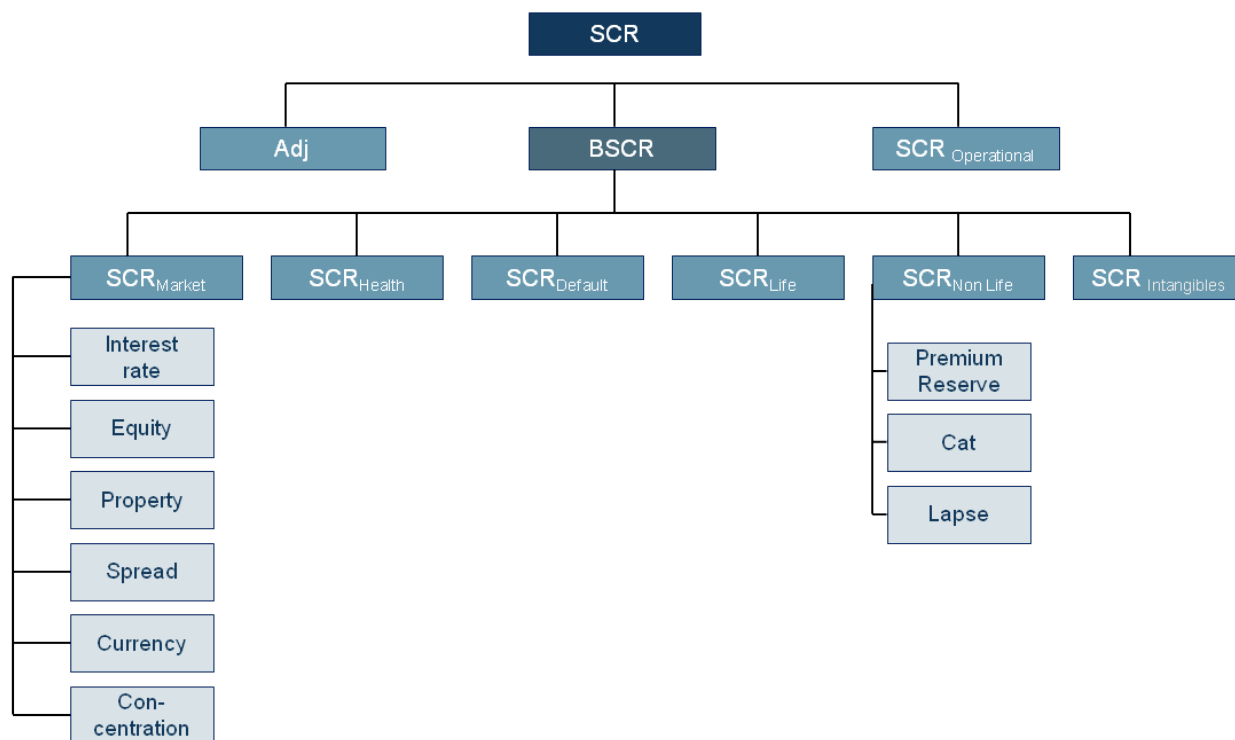
## C. RISK PROFILE

The Group believes that a robust, effective and embedded risk management framework is crucial to maintaining successful business operations and delivering its strategic objectives. The Group is committed to maintaining its strong financial position by assessing risk and prudently managing anticipated capital needs in light of its business plans and risk profile. The integration of capital management and risk management into the strategic and operational planning process is critical for long-term financial solvency.

The Group calculates its Solvency Capital Requirement (SCR) using the standard formula. The risk profile is a point in time measurement of the risks that the Group is exposed to. The Group runs its SCR on a current and forward-looking perspective over a three-year time horizon.

The SCR using the standard formula is based on a modular approach consisting of market, counterparty default and non-life risk modules with associated sub-modules. These are aggregated in the standard formula using correlation matrices, both at the sub-module and main module level. This provides a Basic Solvency Capital Requirement (BSCR) to which an operating risk capital component is added to give the overall SCR. Diversification benefits are calculated between the sub-risk modules and main modules.

The diagram below sets out the standard formula risk modules and sub-modules:



The risk modules applicable to the Group’s business operations are market risk, counterparty risk, non-life underwriting risk and operational risk modules and sub-modules. Full details of the standard formula SCR calculations can be found in Section E.2.

### C.1 UNDERWRITING RISK

Underwriting Risk covers the risks the Group is exposed to arising from its insurance underwriting operation and is split between the following sub-risk categories:

- Premium Risk
- Reserve Risk
- Non-Catastrophe Risk
- Man Made Catastrophe Risk
- Lapse Risk

The principal risk that the Group faces under insurance contracts is that insured events occur and the uncertainty of the amounts and timing of resulting claims. This is influenced by the frequency and severity of claims, actual benefits paid and subsequent development of long-term claims.

The risk exposure is mitigated by diversification of its portfolio of insurance contracts over geographical areas across Europe. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Group, through its insurance subsidiaries has two reinsurance contracts in place as part of its underwriting risk mitigation programme:

**a) External Motor Liability Excess of Loss Treaty**

This treaty provides reinsurance protection for unlimited liability limits for motor liability business written in the UK and Belgium and motor liability limits set in other European locations. In USAA SA, the company has a retention limit of €2.5m for European locations. However, in USAA Limited, the retention limits are £2.2m for the UK and €2.5m for other European locations. From 1 January 2019 onwards the renewal of the external reinsurance treaty only covers unlimited business written in the UK.

**b) USAA Non-Proportional Stop Loss Treaty**

In USAA SA, the majority of the company's residual risk is covered by a non-proportional stop loss treaty with its ultimate parent company, USAA. Under this treaty an overall annual loss in its non-technical underwriting account is limited to €1m up to a maximum limit of €25m.

In USAA Limited, the majority of the company's residual risk is covered by a non-proportional stop loss treaty with its ultimate parent company, USAA. Under this treaty an annual loss in its non-technical underwriting account is limited to £1m up to a maximum of £25m for financial years up to 31 December 2019. From 1 January 2020 the annual underwriting loss is limited to £500k up to a maximum limit of £25m.

There are no material changes to the measures used to assess premium risk, reserve risk, natural catastrophe risk and man-made catastrophe risk during the reporting period.

## C.2 MARKET RISK

Market Risk reflects the risk that the Group is affected by adverse movements in the fair value of its financial assets and liabilities. The Group is exposed to market risk on both the asset and liability side of its balance sheet arising from assets in the Group's investment portfolio, investment assets held in the Group's defined benefit pension schemes, the Group's technical provisions and transactions requiring settlement in a different currency.

The market risk sub-categories applicable to the Group are as follows:

- **Spread Risk**

The spread risk the Group is exposed to stems from the sensitivity of the value of assets in the level or volatility of credit spreads over the risk-free interest rate return structure, which can cause a decrease in the asset's market value.

- **Interest Rate Risk**

The interest rate risk the Group is exposed to arises from the risk of financial loss or adverse change in the value of assets and liabilities due to unanticipated changes in interest rates and their volatility.

- **Concentration Risk**

The concentration risk is the additional risk to the Group from either a lack of diversification in the investment portfolio, or from large exposures to default risk by a single issuer or group of related issuers to securities.

Spread risk, interest rate risk and concentration risk are considered by the Company to be low risks due to the Company's prudent approach to managing its assets. The Group's insurance companies have conservative investment strategies with strict investment guidelines in place, which requires the insurance companies to maintain well-diversified high-quality bond portfolios.

The concentration risk charge is zero under the standard formula as there are no holdings in excess of the specified thresholds prescribed by the EU Delegated Acts.

- **Currency Risk Rate**

The most significant component of market risk that the Group is exposed to is currency risk, where the fair value of future cash flows and the values of assets and liabilities denominated in foreign currency will fluctuate because of changes in foreign exchange rates.

The Group operates in the UK and Luxembourg. Accordingly, its net assets are subject to foreign exchange rate movements. The Group's primary foreign currency exposures are to the United States Dollar (USD) and the British Pound (GBP).

The Group is exposed to currency risk in two ways:

- Operational currency risk – by holding investments and other assets and by underwriting liabilities in currencies other than the currency of the primary environment in which the business units operate (non-functional currencies)

The Group's insurance companies are exposed to currency risk as they underwrite premiums in USD and pays claims and expenses in GBP and Euros. They also hold assets and liabilities in GBP, USD and Euros. The Group's UK insurance company seeks to mitigate its foreign exchange risk by matching its estimated foreign currency denominated liabilities with assets denominated in the same currency. This is achieved by setting the currency allocation of its investment portfolio to match the currency allocation of its liabilities.

- Structural currency risk – by investing in overseas subsidiaries and operating an international insurance group

Assets allocated to equity are kept in local currencies to the extent shareholders' equity is required to satisfy local regulatory capital requirements. Currency exchange rate fluctuations may therefore affect the level of Group's consolidated shareholders' equity as a result of translation of the equity of its subsidiaries into Euro, Group's reporting currency

The Group monitors the impact of interest rates and foreign exchange rates very closely using risk appetites and triggers, foreign currency management and capital management assessments.

The SCR relating to the UK and Germany pension schemes has been calculated by Aon Hewitt, based on the guidelines set out in the standard formula. In these calculations the pension SCR is now being incorporated into the overall market and counterparty risk modules and the associated sub-modules, allowing for diversifications within the wider business.



## **Risk Mitigation and the Prudent Person Principle**

The Group's Investment Management Guidelines ensure the Group complies with the requirements of the Prudent Person Principal set out in Article 132 of the Directive 2009/138/EC. The Investment Guidelines sets out the Group's strategic asset categories, limits and allocations that are suitable for its risk profile and strategic investment objectives. The Investment Guidelines are approved by the Board and reviewed annually.

The Group does not invest in any asset category that is not included in the Investment Guidelines.

The Group, as first line of defence and the Risk Committee monitor adherence to Investment Guidelines, policies and risk metrics with results reported to the Board at quarterly Board Meetings.

## **C.3 CREDIT RISK**

### **Counterparty Default Risk**

The Group is exposed to counterparty default risk through its investment portfolio, funds held with financial institutions and reinsurance arrangements. The investment portfolio has set criteria to avoid concentration of risks to sectors, issuers, credit ratings and countries.

The Group has strict guidelines on its reinsurance arrangements, which vets the risk profile and credit ratings of the participating reinsurers on its external reinsurance excess of loss programme. Credit ratings of counterparties are monitored closely to reduce the risk of default.

The SCR counterparty risk for the reporting period represents 3% of the total SCR. Exposure to counterparty risk is well diversified across counterparties and therefore, not deemed to be a material risk to the Group. There have not been any material movements in counterparties during the reporting period.

## **C.4 LIQUIDITY RISK**

Liquidity risk arises from inability of the Group to generate sufficient cash resources to meet its financial obligations as they fall due.

The Group considers liquidity risk to be low due to the mitigation measures it has in place to manage liquidity. This includes a liquidity policy which establishes appropriate governance and accountability for managing liquidity risk, adherence to liquidity risk triggers and appetites and a liquidity funding contingency plan.

The Group also holds sufficient funds in cash and short-term deposits to meet its immediate and foreseeable cash flow requirements. In addition, the investment portfolio holds high grade corporate bonds that can be sold if required to provide liquid funds.

The expected profit included in future premiums for the reporting period is €1,863k.

The Group does not consider its liquidity concentration exposures to be material. There have not been any material movements or changes in liquidity concentration exposures during the reporting period.

## **C.5 OPERATIONAL RISK**

Operational risk is defined as the risk of loss arising from inadequate or failed internal processes, systems, people or external events.

The Group considers operational risk to be a key risk as it is inherent across the Group and can prevent it from fulfilling its mission and strategic objectives. Particularly, as most of top risks that the Group has identified are categorised as operational risks. The Group is committed to managing all operational risks related to people, processes, systems and external events to ensure a stable, safe and secure operating environment. In all situations the management of the Group will act promptly to mitigate these risks when they occur.

Examples of operational risks that are actively managed include:

- Systems availability and performance.
- Employee training and turnover.
- Business continuity.
- Cyber security.
- Information security.
- Outsourcing.
- Fraud.
- Financial crime.

The Group maintains a comprehensive risk register detailing risks and internal controls, which is a critical risk management tool in managing operational risk. In addition, the Group has implemented a Risk Control Self-Assessment (RCSA) programme for key operational risks with identified risk owners. RCSA testing is carried out regularly throughout the year to test the effectiveness of internal controls with tests results being reported to the Board and governance committees.

The Group's exposure to operational risk is also mitigated by its Stop Loss reinsurance programme in place with its parent company. The Stop Loss reinsurance protects the Group if it makes an underwriting loss in excess of €1m up a maximum limit of €25m in a financial year. This would cover any loss caused by operational events that impacted the Group's underwriting profitability.

Material operational risks are covered in section C.6 below.

## C.6 OTHER MATERIAL RISK

In addition to the risks mentioned in the above section the Group has identified the following top risks, which link directly to its Strategic Plan:

- **Regulatory/Business Strategy** –The continuous changing regulatory landscape across Europe has the potential to significantly impact the Group's regulatory risk and business strategy.
- **Military/Political Risk** - Material reduction in the size of US military deployed in Europe as a result of political decisions around the US Department of Defence budget.
- **Competitiveness Risk** - Increased competition from insurers resulting in significant erosion of market share.
- **Technology/Systems Risk** - Technological developments significantly changing the insurance product or the way in which it is delivered to customers.

Technology/Systems fall within operating risk. The other risks, though not explicitly modelled in the standard formula, would be included in the modelled results as the risks would materialise into the financial risks of deteriorating growth and profitability. The SCR is considered sufficient to cover these risks for this reason.

There have not been any material movements other than those relating to the restructure that impacted the Group during the reporting period.

## Stress Testing and Sensitivities – Pandemic Related Market Recovery

The 2020 USAA S.A. Stress Testing Plan was performed on both USAA SA and USAA Limited separately and focused on the likelihood of the current COVID-19 pandemic (i.e., a pandemic-related market recovery vs. a pandemic-related global recession) compared to other market stress test events (e.g., global financial crisis in '2008). The analysis below shows what happens if we were to have shocked USAA S.A.'s and USAA Limited's investment portfolio from the end of Q1 2020 down by 20% instead of the current ~10% drop. The results show that the SCR Coverage remains above the Group's appetite.

If instead the investment values are shocked down by ~10%, keeping the same 2019 liabilities, the SCR remains above its respective appetites. This is despite the “benefit” from how COVID-19 has positively impacted Current Accident Year losses.

The results reveal continuing resilience in the Group's SCR.

USAA S.A.

### COVID-19 STRESS SUMMARY – PLAUSIBILITY VS SCR RESULTS



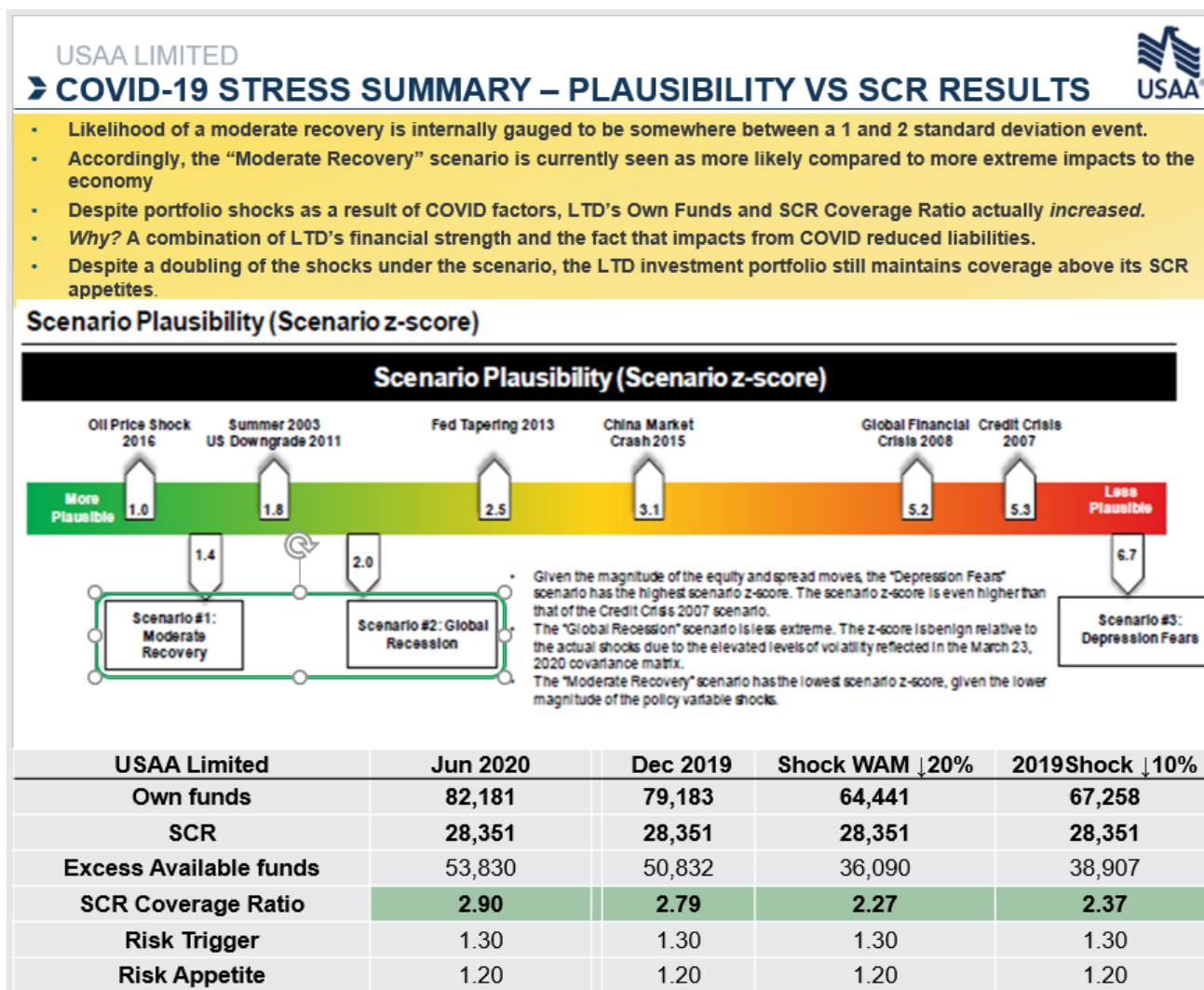
- Likelihood of a moderate recovery is internally gauged to be somewhere between a 1 and 2 standard deviation event.
- Accordingly, the “Moderate Recovery” scenario is currently seen as more likely compared to more extreme impacts to the economy
- Despite portfolio shocks as a result of COVID factors, S.A.'s Own Funds and SCR Coverage Ratio actually *increased*.
- Why? A combination of S.A.'s financial strength and the fact that impacts from COVID reduced liabilities.
- Despite a doubling of the shocks under the scenario, the S.A. investment portfolio still maintains coverage above its SCR appetites.

### Scenario Plausibility (Scenario z-score)



USAA S.A.	Jun 2020	Dec 2019	Shock WAM ↓20%	2019 Shock ↓10%
Own funds	47,478	42,107	42,438	40,120
SCR	32,708	32,708	32,708	32,708
Excess Available funds	14,770	9,399	9,730	10,222
SCR Coverage Ratio	1.45	1.29	1.30	1.23
Risk Trigger	1.30	1.30	1.30	1.30
Risk Appetite	1.20	1.20	1.20	1.20

Bottom Line: The market impact on USAA S.A.'s investment portfolio from the current COVID-19 pandemic is less extreme and is more likely to occur than previous significant financial crisis. This is due in part to the unique characteristics of this pandemic and the projected “V” like shape of the market recovery compared to other events.



Bottom Line: The market impact on USAA Limited’s investment portfolio from the current COVID-19 pandemic is less extreme and is more likely to occur than previous significant financial crisis. This is due in part to the unique characteristics of this pandemic and the projected “V” like shape of the market recovery compared to other events.

### C.7 ANY OTHER INFORMATION

Risk-taking is limited by setting appropriate risk triggers and appetites with clear guidelines for limiting and controlling risk exposures to ensure the Group operates within the risk appetites statements. The Group’s risk appetites statements are approved by the Boards annually. Modifications, if necessary are made to reflect changes in business strategy, objectives or the external environment.

## D. VALUATION FOR SOLVENCY PURPOSES

The Solvency II Regulation (EU) 2015/35 (‘the Solvency II Regulation’) together with Guidelines issued by EIOPA requires companies falling under the scope of Solvency II to recognise and value their assets and liabilities generally in accordance with the fair value principles of International Financial Reporting Standards (‘IFRS’) subject to specific recognition and valuation rules for particular assets and liabilities, notably technical provisions. This Section D sets out the bases, methods and assumptions for assets and liabilities for the purposes of Solvency II.

The analysis in this section also explains material differences in valuation or classification between the Solvency II balance sheet and the Group's statutory financial statements. The Group prepares its financial statements in accordance with Lux GAAP. This accounting framework is generally consistent with IFRS in recognition and valuation criteria.

Solvency II Balance Sheet as at 31 December 2020 in €'000	Notes	LUX GAAP	Reclassification Adjustments	Solvency II Valuation Adjustments	Solvency II
<b>Assets</b>					
Deferred tax assets	7	353	-	622	975
Pension benefit surplus	8	1,709	-	-	1,709
Property, plant & equipment held for own use	6	372	-	-	372
<b>Investments</b>	1	<b>176,948</b>	<b>1,830</b>	<b>1,091</b>	<b>179,869</b>
Government Bonds		59,225	551	728	60,504
Corporate Bonds		114,991	1,242	363	116,596
Collateralized securities		2,732	37	-	2,769
Deposits other than cash equivalents	2	-	-	-	-
<b>Reinsurance recoverable from:</b>		<b>10,571</b>	<b>-</b>	<b>(3,814)</b>	<b>6,757</b>
Non-life excluding health	D.2	10,571	-	(3,814)	6,757
Insurance Intermediaries receivables	3	53,530	(4,549)	(46,781)	2,200
Receivables (trade, not insurance)	4	2,515	4,549	-	7,064
Cash and cash equivalents	5	34,773	-	-	34,773
Any other assets, not elsewhere shown	9	2,140	(1,830)	-	310
<b>Total assets</b>		<b>282,911</b>	<b>-</b>	<b>(48,882)</b>	<b>234,029</b>
<b>Liabilities</b>					
<b>Technical Provisions</b>					
Non-Life excluding health	D.2	122,656	-	(45,549)	77,106
<b>Liabilities other than Technical Provisions</b>					
Pension benefit obligations	11	5,113	-	-	5,113
Deferred tax liabilities	10	365	-	(365)	-
Insurance & Intermediaries payables	12	-	(2,776)	2,776	-
Payables (trade, not insurance)	13	10,486	-	-	10,486
Any other liabilities, not shown elsewhere	14	2,634	-	-	2,634
<b>Total Liabilities</b>		<b>141,254</b>	<b>(2,776)</b>	<b>(43,138)</b>	<b>95,339</b>
<b>Excess of Assets over Liabilities</b>		<b>141,657</b>	<b>2,776</b>	<b>(5,744)</b>	<b>138,690</b>

The statutory accounting balance sheet forms the basis for the Solvency II balance sheet, with reclassifications and valuation adjustments made to assets and liabilities requiring a different recognition or valuation basis under Solvency II. Details of the valuation and recognition of Lux GAAP assets and liabilities can be found in the Group's Financial Statements, Note 4 on Significant Accounting Policies. Additional notes have been included in sections D.1 D.2 and D.3 below for reclassification and Solvency II adjustments made to the Solvency II balance sheet.

## D.1 ASSETS

### Note 1: Deferred Tax Asset

The deferred tax asset or liability is calculated based on the temporary difference between Solvency II values and the tax values.

Deferred tax represents the amounts of corporation taxes recoverable in future periods in respect of deductible temporary differences. Deferred taxes in respect of deductible temporary differences are valued based on the difference between:

- The values of assets and liabilities recognised and valued in accordance with Solvency II.
- The values of assets and liabilities recognised and valued for tax purposes.

Deferred tax has been calculated using the future Lux corporation tax rate of 24.9%.

The deferred tax asset of €972k is the valuation differences on Solvency II Non-life technical provisions.

### Note 2: Plant & Equipment

Plant and equipment are depreciated at their residual values over their useful lives. Depreciation is calculated on a straight-line basis to reduce the carrying value to the residual amount over the following years:

- Motor Vehicles 3 Years
- Computer Equipment 2 Years

Annual reviews are conducted to ensure residual values, length of useful lives and depreciation methods are still applicable. Where the carrying value of an asset is greater than its estimated recoverable amount it would be written down immediately to its recoverable value.

Plant and equipment have not been revalued to a Solvency II market consistent value as the value of these assets is not deemed to be material.

### Note 3: Investments

The Group outsources the management of its investment portfolio to Western Asset Management.

For the year end 2019 USAA SA opted for the fair value option (“FVO”) of Lux GAAP which resulted in presenting Debt securities and other fixed-income securities based on their market value. From 2020, in order to allow USAA to be in line with regulator’s principle of prudence, the FVO has been revoked for the USAA SA portfolio and Debt securities and other fixed-income securities are valued at amortised cost with premiums amortised on a straight-line basis over the period to maturity. USAA Limited accounts for its investments on an FVO basis.

The amortised cost of debt securities and other fixed-income securities will be evaluated periodically and where a reduction in value is considered permanent in nature an adjustment will be made so that the valuation is at the lower value to be attributed to them at the balance sheet date. These value adjustments may not be carried when the reasons for which they were made cease to apply.

Under Solvency II these investments have been presented at fair value.

- Level 1 represents quoted securities either on an exchange or over the counter using prices published by a recognised pricing source, or, if such prices are not available, using other reputable sources acceptable to the Group.
- Level 2 represents unquoted securities valued by the Group asset managers, Western Asset Management, based on the average of third-party bid and offer prices.



- Level 3 represents securities where observable inputs are not available, unobservable inputs are used to measure fair value by use of valuation techniques. The objective of using valuation techniques is to estimate what the fair value would have been on the measurement date.

The investments included in the Level 2 category, are financial assets and are valued by the Group's asset managers, based on the average of third-party bid and offer prices.

Accrued interest has been reclassified from any other assets under Lux GAAP to the value of underlying investments under Solvency II.

The valuation methods are considered to be consistent with the valuation approach set out in Article 75 of Directive 2009/138/EC.

#### **Note 4: Insurance & Intermediaries Receivables**

Under Lux GAAP Insurance and intermediaries' receivables include both amounts owed by policyholders that are past due and amounts owed by the parent company. Under Solvency II the amounts owed by policyholders that are not past due are future cash flows and have been considered in the calculation of premium provisions within technical provisions. Details on the methodology for calculating technical provisions are covered in section to D.2.

The amount remaining in insurance and intermediaries' receivables under Solvency II relates to the inter-company balance due from the parent company for premiums collected from policyholders on behalf of USAA S.A. and USAA Limited The inter-company balance due is a short-term receivable and has been valued at the amount due to be paid by the parent company in the month following collection of the premiums.

#### **Note 5: Receivables (Trade, not Insurance)**

The receivables (trade, not insurance balances) relate largely to service fees owed for claims management services provided to a sister company, which are due within 1 year. The carrying values are deemed to be equivalent to fair values under Solvency II.

#### **Note 6: Cash and Cash Equivalents**

Cash and cash equivalents comprise cash on hand and cash deposits with financial institutions that are highly liquid assets and can be withdrawn without penalty. Cash and cash equivalents are considered to be held at their fair value under Solvency II. The Group held a high level of cash and cash equivalents at the end of the year from premium income received, which will be invested in the Group's investment portfolio in 2020.

#### **Note 7: Other Assets**

The amount shown in other assets, not elsewhere under Lux GAAP relates to accrued interest, which has been reclassified to investments for Solvency II valuation purposes.

There have not been any changes to the recognition and valuation basis for any of the assets disclosed in section D.1.

## D.2 TECHNICAL PROVISIONS

### Valuation of Technical Provisions

The Group's technical provision's is comprised of Motor Vehicle Liability, Other Motor, Fire and Other Property, and General Liability business. All assumptions are applied in a consistent manner for each line of business although the underlying values may differ by line.

31 December 2020

Non-Life Technical Provisions	Gross Best Estimate €'000	Risk Margin €'000	SII Value €'000	Reinsurance Recoverable €'000	Net Technical Provisions €'000
Motor Vehicle Liability	68,130	5,610	73,741	(7,526)	66,214
Other Motor	1,879	396	2,275	620	2,896
Fire & Other Property	394	105	499	107	606
General Liability	477	116	593	41	633
<b>Total</b>	<b>70,879</b>	<b>6,228</b>	<b>77,108</b>	<b>(6,757)</b>	<b>70,349</b>

Overall, the assumptions underlying the technical provision calculations have remained consistent since the prior reporting period for prior accident years.

In 2020, COVID-19 and subsequent economic events have had a significant impact on the 2020 accident year insurance liabilities for some lines of business. Furthermore, the effects of COVID-19 could extend to other accident years and aspects of the Group's operations and the claims process. The effect is that the variability of the estimates of loss and loss adjustment expenses has increased considerably. Specific reasons contributing to the increase in variability include, but are not limited, to the following:

- Accident years impacted - while the pandemic occurred in 2020, potentially claims from all prior accident years may be impacted due to the items discussed below.
- Motor loss frequency for accident year 2020 which has been reduced considerably when compared to historical norms.
- Changes in claimant and attorney behaviour may also impact severity as the impaired economy causes claimants and attorneys to settle for lower damages to receive payments sooner.
- Loss adjustment expenses are impacted as well due to lower accident frequency, and changes in claimant and attorney behaviour.

### Valuation Basis, Methods and Main Assumptions

The technical provisions are defined as the probability-weighted average of future cash flows, discounted to consider the time value of money considering all possible future scenarios. The cash flow projections used in the calculation of the best estimate takes account of all the cash in-flows and out-flows required to settle the insurance and reinsurance obligations over their lifetime.

Technical provisions are grouped into the following key components:

- Claims provision: Best estimates of the provision that relates to the earned exposure.
- Premium provision: Best estimate of the provision that relates to the unearned exposure (i.e. driven by unearned premium and policies which are bound but not yet incepted (BBNI) at the valuation date).
- Risk margin: Additional provision to bring the best estimates to the level required to transfer the obligations to a third-party undertaking.



No material changes have been made to the assumptions underlying the technical provisions since the previous reporting period:

### Claims Provision

Statutory loss and expense reserves (including a prudence margin) are used as the starting point to estimate the claims provision before the following adjustments are applied:

- Removal of prudence margin.
- Events Not in Data (ENID).
- Discounting credit.

Gross statutory reserves are calculated using a deterministic analysis based on a combination of the Chain-Ladder and Cape Cod methods. Expert judgment is used to select ultimate losses and development factors for each accident year. Outstanding reinsurance recoverables are valued on a case by case basis by the appropriate claims' management team.

### Premium Provision

The unearned premium reserve is used as the starting point to estimate the premium provision before the following adjustments are applied:

- Application of loss ratios to reduce the unearned premium reserve for claims liability.
- BBNI business.
- Expenses.
- ENID.
- Discounting credit.
- Future premium.

### Solvency II Adjustments

The table below shows the difference between the valuation used for Solvency II purposes and that used for statutory financial statements by Line of Business in €'000.

Reconciliation of differences between the valuation used for Solvency II purposes and that used for statutory financial statements by Line of Business in €'000.

Lines of Business	Statutory Technical Provisions	Remove Prudence Margin	Replace UPR with Premium Provision	Add ENID	Discount Cash Flows	Risk Margin	Gross SII Technical Provisions
Motor Vehicle Liability	88,798	(7,005)	(9,124)	(5,186)	648	5,610	73,741
Other Motor	25,338	(99)	(23,444)	-	83	396	2,275
Fire & Other Property	4,761	(85)	(4,293)	-	12	105	499
General Liability	2,428	(37)	(1,922)	-	7	116	593
<b>Total</b>	<b>121,325</b>	<b>(7,225)</b>	<b>(38,783)</b>	<b>(5,186)</b>	<b>750</b>	<b>6,228</b>	<b>77,108</b>

The details of Solvency II adjustments that are applied to statutory reserves to obtain best estimates of technical provisions are as follows:

**a) Removal of Prudence Margin**

Due to the Group's moderately conservative reserving philosophy, a prudence margin is embedded in the statutory loss and expense reserves. To obtain best estimates, the prudence margins must be removed. To determine the prudence margins, a mean reserve is first calculated based on paid and reported reserving methodologies. Once the mean reserves are calculated, the booked reserves are divided by the mean reserves to determine the prudence margins. These margins are then applied to the statutory reserves to obtain best estimates.

**b) Claims Cash Flows of Unearned Business**

Selected loss ratios are used to calculate the expected losses from unearned business in the premium provision. They are then compared to next year's calendar year plan loss ratio. Since next year's plan includes future rate changes and loss ratio trend assumptions, it provides a reference to which we can compare the selected ratios.

**c) Bound but Not Incepted Business (BBNI)**

BBNI premium income relates to policies which the USAA SA/USAA Limited is legally required to write but which have not yet been incepted as of the valuation date. For USAA S.A. BBNI stems from either renewal packets being sent prior to the renewal effective date or new business being bound early. The BBNI is estimated using the renewal business in the in-force snapshot as of the valuation date. This assumes that no business will cancel between the renewal packet being sent out and the effective date but does not capture any new business during that time. Due to the stable nature of the business and the relatively minor impact this has on the final number, we felt that this was reasonable. The BBNI calculations differ by country depending on the renewal cycle in place.

**d) Expenses**

Expenses are grouped into the following four categories: administrative expenses, investment management expenses, overhead expenses, claims management expenses. Since we book loss adjustment expense reserves, claims management expenses are included in the statutory reserves that serve as the starting point for the calculation of the claims provision. All expense categories are included in the calculation of the premium provision by applying expense ratios to unearned premium. For the premium provision, the expense ratios are selected based on next year's financial plan.

**e) Events Not in Data (ENID)**

ENID adjustments are designed to capture potential future claims that do not exist in the historical data used for the statutory reserve's calculation. These claims are typically caused by low-frequency, high-severity man-made hazards. Historical events which are contained within the Group's historical loss experience are also considered to ascertain whether further scenarios or loadings need to be applied.

**f) Discounting Credit**

Claims and premium provisions are converted to future cash flows by applying payment patterns to determine how much of the provisions will be paid out in each of the future calendar years. recoveries, Expertise is provided by the appropriate claims management team when determining the expected settlement of each individual recoverable.

The risk-free yield curves (with no volatility adjustment) provided by EIOPA are used to discount future cash flows of premium and claims provisions to the valuation date to take account of the time value of money. The cash flows are discounted mid-year, which assumes that the average claim is paid mid-year.

**g) Future Premium**

The Solvency II regime allows liability cash flows to be offset by premium receivables cash flows. Similarly, reinsurance payables (such as future reinsurance payments) also need to be taken into account. Premium receivables are higher than reinsurance payables and thus, result in a reduction of the premium provision.

**h) Reinsurance Recoveries (Less Bad Debt)**

The reinsurance recoveries are calculated separately for the claims provision and premium provision.

The appropriate claims management team is consulted when determining the expected settlement of each reinsurance claim. The recoverables are then discounted based on the expected settlement date. Due to the superior ratings of the reinsurers subject to the Group's reinsurance treaties, no adjustment for bad debt is included due to immateriality.

For the premium provision, ceded reinsurance ratios (as a percentage of gross losses) are used in the calculation.

**Risk Margin**

Methodology 2, prescribed by EIOPA (i.e., to approximate the SCR for each future year by using the ratio of the best estimate at that future year to the best estimate at the valuation date), is used to project the future Solvency Capital Requirement (SCR) relating to current obligations. The initial adjusted SCR is determined by running the standard formula excluding the interest rate risk module. Subsequent adjusted SCRs are assumed to increase or decrease in proportion to the change in future net best estimates. We believe that a proportional methodology is appropriate for the Company due to the limited risk profile of our business as a personal line's insurer. The discounted SCRs are determined by multiplying the individual SCRs by the corresponding Euro present value factor.

The final risk margin is determined by multiplying the promulgated 6% cost of capital by the sum of the discounted SCRs.

**Level of Uncertainty**

The level of uncertainty inherent in the Group's business is affected by many factors. Future claims experience is in part dependent on the external environment, which is subject to uncertainty, including that related to legislative, social and economic change (in particular, exchange rate impact). The impact of uncertain external factors is considered during each technical provision estimation.

There are several risk factors that the Group faces, including,

- **Large losses** - The potential for large liability losses due to high limits, or in some jurisdictions, unlimited liability, or property losses at military bases or in concentrated port areas where policyholder goods are being shipped, creates volatility in profitability. The Group appropriately plans for these potential losses in its planning process, and generally sees reserve reductions if large losses are not realised. This risk is mitigated by both stop loss and excess of loss reinsurance.
- **Exchange rate** - Premiums are collected in US Dollars. Losses are generally paid in local currency, primarily, Euros and Sterling. This risk is mitigated by stop-loss reinsurance.
- **Unanticipated frequency or severity trends** - USAA's planning process effectively plans for both claim frequency and severity trends. It uses historical data as well as known or anticipated information about loss costs to estimate prospective losses and then use the prospective losses to price accordingly.

To the extent that claims frequency or severity trends emerge at an unanticipated level, pricing plans can be adjusted. Additionally, this risk is mitigated through reinsurance.

- **Military Drawdown** - USAA's principal clientele are members of the United States military and their families stationed in Europe. Hence, the book is subject to the risk of a military drawdown, which could make the book too small to be sustainable. USAA monitors the plans of the US military in Europe and can act accordingly if the book became unsustainable.
- **Legal Risk** - The insurance business is subject to the vagaries of the legal system. Lawsuits, whether justified or not, regarding damages or contract terms, are rampant in many jurisdictions that the parent, USAA, does business in. The Group's legal risk is deemed to be lower than that of the parent, as the litigiousness and case law in the jurisdiction that the Group operates is lower than that of the parent. However, because of high limits or in some jurisdictions, unlimited liability, the Group continuously monitors this risk. This risk is mitigated by both stop loss and excess of loss reinsurance.
- **Social Expectations and Behaviour** - The risk that social expectations and behaviour around insurance changes is a risk that all companies involved in insurance face. USAA is not an exception. Increased claims filing at levels not anticipated impact the volatility around the level of expected profitability. In the near term this is mitigated by stop-loss reinsurance. In the longer term it is mitigated by pricing actions.

Another factor that creates uncertainty in the technical provisions and profits is adverse selection. Adverse selection occurs when the likelihood of loss is correlated with the demand for insurance. That is, people who are more likely to have a loss are more likely to purchase insurance. If an insurer raises prices across the board to adjust for increasing losses, the risks less likely to have a loss can get lower prices elsewhere and leave the book, leaving the high risks in the book, which is now again under-priced. This creates a spiral of price increases driving better risks away from the business leading to losses greater than anticipated.

The means to avoid adverse selection is the ability to accurately charge each risk an appropriate premium based on its characteristics. Clearly understanding risk characteristics and having the ability to price accordingly is paramount in avoiding adverse selection. USAA employs sufficient risk classification to appropriately price individual risks, thus the potential for adverse selection is minimal. A random sample of policies was reviewed, and premiums were validated against these risk classification parameters.

Reinsurance stabilizes the volatility of the Groups profitability in several ways. Excess of loss reinsurance is purchased to protect against the rare large liability losses. This is more for capital protection than limiting the volatility around expected profitability. The stop loss agreement between the Group's companies and its ultimate parent guarantees a combined ratio not greater than 100% plus its retention of €1m up to a limit of €25m, thus in most cases limiting the Group to an underwriting loss of €1m.

### **Transitional measures on technical provisions**

The Group has not used any of the transitional measures with regards to transitional measures on technical provisions, transitional measures on risk-free interest rates, matching adjustments or volatility adjustments.

## D.3 OTHER LIABILITIES

### Note 9: Pension Benefit Obligations

The Group operates a defined benefit Schemes for its employees in United Kingdom and Germany. The UK Scheme is closed to future accrual, although benefits for current employees continue to be linked to their pensionable salary. The German scheme closed to new entrants but remained open for future accrual for active members employed.

The assets of the Schemes are held separately from those of the Group and are invested with external investment managers, to meet long term pension liabilities of past and present members. Pension scheme assets are measured at fair value and liabilities are measured on an actuarial basis using the projected unit method and are discounted at the current rate of return of a high-quality corporate bond of equivalent term and currency to the liabilities.

The pension benefit obligations reported in the Solvency II balance sheet are based on an International Accounting Standards, IAS19 valuation carried out by an independent actuary. As at 31 December 2020, the IAS 19 actuarial valuation reported a pension benefit obligation of €5,113k.

### Note 10: Insurance & Intermediaries Payables

Under Lux GAAP insurance & intermediaries' payables include amounts due to policyholders, which are not yet due. Under Solvency II these have been included in the calculation of technical provisions. Other payables included represents the intercompany balance payable for services rendered under service agreements.

### Note 11: Payables (Trade, not Insurance)

Payables (trade, not insurance) include amounts owed to the parent company and ultimate parent company, employees, suppliers and tax authorities that are not insurance related. Payables solely comprise of amounts which fall due within 12 months and are valued at the amounts expected to be paid by the Group.

### Note 12: Other Liabilities, Not Shown Elsewhere

Other Liabilities, not shown elsewhere relates to accruals for expenses recognised in the reporting period that have not been paid at the end of the reporting period. Accruals have been based on amounts expected to be paid in the subsequent period and are deemed to be valued in accordance with Solvency II.

There have not been any changes to the recognition and valuation basis for any of the liabilities disclosed in section D.3.

## D.4 ALTERNATIVE METHODS FOR VALUATION

The Group has not used any alternative valuation methods.

## E. CAPITAL MANAGEMENT

### E.1 OWN FUNDS

The objective of own funds management is to continuously maintain sufficient eligible own funds to cover the Solvency Capital Requirement (SCR) and Minimum Capital Requirement (MCR) with an appropriate buffer. The Group has established Board approved risk appetite and triggers around its SCR coverage and minimum amount of excess available capital.

## Approach to Capital Management

The Group includes capital management in its planning and forecasting process. Solvency II balance sheets and own funds are projected over a three-year time horizon to anticipate future capital requirements.

The Finance function monitors the Group's solvency position and capital availability through capital assessments and the use of Board approved risk metrics. Information on the Group's capital position is provided to the Board, SIMG and Risk Committee on a regular basis. In addition, the Finance Team works alongside Risk to conduct stress and scenario testing and assess its impact on the capital position of the Group.

### Tier 1 Basic Own Funds

Under Solvency II regulation, capital is referred to as own funds, which is required to be split between Basic Own funds and Ancillary Own Funds. The Group does not hold any Ancillary Own Funds; therefore, the capital is all classified as Basic Own Funds Tier 1 as shown in the table below:

Own Funds Tier 1 – €'000	December 31	
	2020	2019
<b>Tier1</b>		
Ordinary Share Capital	21,446	21,446
Share Premium	96,161	96,161
Reconciliation Reserve	20,109	20,613
<b>Tier 3</b>		
An amount equal to the value of Net Deferred Tax Assets	975	-
<b>Total Own Funds</b>	<b>138,690</b>	<b>138,220</b>

All the Group's Tier 1 Own Funds are eligible to cover the SCR and MCR. The ordinary share capital and related share premium are classified as Tier 1 unrestricted capital.

The reconciliation reserve is calculated as follows:

Reconciliation Reserve €'000	December 31	
	2020	2019
Excess of assets over liabilities from SII Balance Sheet	138,690	138,220
Less:		
Ordinary Share Capital	(21,446)	(21,446)
Share Premium	(91,161)	(91,161)
An amount equal to the value of Net Deferred Tax Assets	(975)	-
<b>Reconciliation Reserve</b>	<b>20,109</b>	<b>20,613</b>

December 31	2020	2019
	€'000	€'000
Total comprehensive income for the year	10,736	15,456
Adjustment Fair Value on Investments	(2,862)	2,444
Legal Reserve	233	-
Retained Earnings B/F	15,946	596
<b>Total retained earnings as per Financial Statements</b>	<b>24,052</b>	<b>18,496</b>
Adjustments for Solvency II:		
Difference in Technical Provisions Net of Reinsurance	(3,944)	2,117
<b>Reconciliation Reserve</b>	<b>20,109</b>	<b>20,613</b>

The reconciliation reserve has a potential volatility to currency risk from exchange rate movements. Premiums are collected in US Dollars and losses are generally paid in local currency, Euros. The Group also holds assets and liabilities in Euros and US Dollars. Sharp, short term fluctuations can significantly impact the profitability of the Group. This risk is mitigated by the stop-loss agreement between the Group and its ultimate parent, which limits the underwriting loss of the Group to €1m up to an excess of €25m in each financial year.

#### Difference between Equity as Shown in the Financial Statements and the Solvency II Excess of Assets over Liabilities

December 31	2020 €'000	2019 €'000
Ordinary Share Capital	21,446	21,446
Share Premium	96,161	96,161
Foreign Currency Translation	(2,862)	2,444
Total comprehensive income for the year	10,736	15,456
Legal Reserve	233	-
Retained Earnings B/F	15,946	596
<b>Total Equity as per Financial Statements</b>	<b>144,522</b>	<b>136,103</b>
<b>Adjustments for Solvency II:</b>		
Difference in Technical Provisions Net of Reinsurance	(3,944)	2,117
Difference in valuation of Deferred Tax Asset	972	-
<b>Excess of Assets Over Liabilities</b>	<b>138,688</b>	<b>138,220</b>

## E.2 SOLVENCY CAPITAL REQUIREMENT AND MINIMUM CAPITAL REQUIREMENT

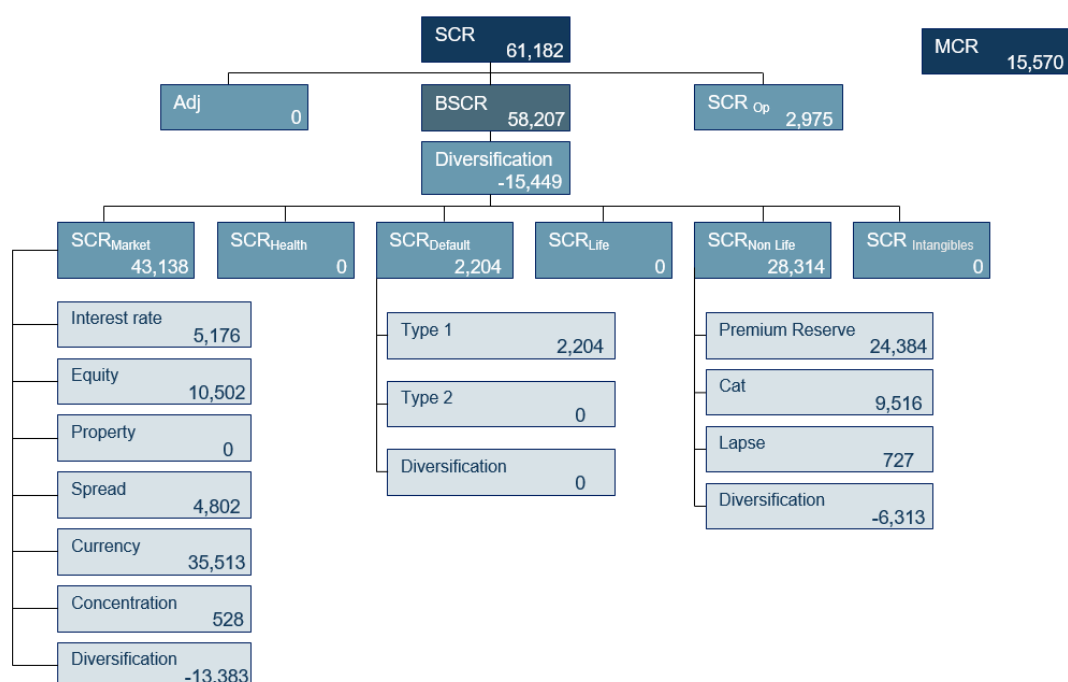
### SOLVENCY CAPITAL REQUIREMENT (SCR)

The Group uses the standard formula to calculate its SCR and MCR. The standard formula is intended to be calibrated to ensure all quantifiable risks that the Group is exposed to are captured, covering all existing business and business to be written over the next 12 months.

The standard formula calculation is based on a calibration of the risk modules using a value-at-risk measure with a 99.5% confidence level over a one-year period. This provides a level of confidence that the Group will still be in a position, with a probability of at least 99.5% to meet its obligations to policyholders and other beneficiaries.

The Group has not used simplified calculations in applying the standard formula or applied the use of using specific parameters in the non-life underwriting risk calculations.

The waterfall chart below shows the Group's SCR and its SCR risk sub-modules as at 31 December 2020.



### Total SCR

The total SCR as at 31 December 2020 was €61,182k. This is a reduction of €4,360k over the previous reporting period.

The SCR reconciliation below shows the movements in the SCR components driving the overall increase in the SCR.

Reconciliation of Movement in SCR	€'000	€'000
As at 31 December 2019		65,543
<b>Movements in SCR</b>		
<b>Overall Diversification</b>		<b>839</b>
<b>SCR Operational Risk</b>		<b>(412)</b>
<b>SCR Market Risk Sub-modules:</b>		
Interest Rate	(1,944)	
Equity	2,026	
Property	0	
Spread	291	
Currency	(1,882)	
Concentration	352	
Market Risk Diversification	(141)	
<b>SCR Market Risk</b>		<b>(1,299)</b>
<b>SCR Counterparty Default Risk</b>		<b>1,502</b>
<b>SCR Non-Life Risk Sub-modules:</b>		
Premium Reserve	(4,412)	
CAT	(1,277)	
Lapse	(2,126)	
Non-Life Risk Diversification	2,824	
<b>SCR Non-Life Risk</b>		<b>(4,991)</b>
<b>As at 31 December 2020</b>		<b>61,182</b>



The reduction in the total SCR is attributable to the SCR Non-Life risk and SCR Market risk modules.

### SCR Market Risk

As at 31 December 2020, the exposure for the market risk component of the standard formula was €43,138k (2019: €44,437k) with intra-module diversification at €13,383k (2019: €13,242k). This is driven mainly by risks inherent within the Group's assets and liabilities and pension schemes. The sub-components of market risk over the reporting period are as follows:

- Interest rate risk €5,176k (2019: €7,120k) is driven by changes in assets and liabilities in the Group's technical provisions, investment portfolio and the pension scheme investments.
- Equity risk €10,502k (2019: €8,477k) results from the sensitivity of the values of financial instruments in the Group's pension schemes to changes in the level or in the volatility of market prices of equities.
- Spread risk €4,802k (2019: €4,511k) is driven by the Group's investment in bonds and securitised assets.
- Currency risk €35,513k (2019: €37,395k) is the largest component of market risk arising from the exposure of the Group's assets and liabilities denominated in foreign currencies. The Group collects premiums in US Dollars and pays claims in Euro and Sterling. The Group pension Scheme assets are also spread across a range of currencies.
- Concentration risk is driven by exposures to default to counterparties or groups of counterparties, referred to as single name exposures. The concentration risk charge for 2020 is €528k (2019: €176k).

### SCR Non-Life Underwriting Risk

The Non-life underwriting risk €28,314k (2019: €33,305) is made up of:

- Premium and Reserve risk €24,384k (2019: €28,795k) is mainly driven by earned premiums, forecast premiums and claims provisions, non-life business (Motor Vehicle Liability, Other Motor, Fire and other Damage to Property and General Liability).
- Catastrophe risk €9,516k (2019: €10,794k) arises from the Group's exposure to man-made catastrophe and natural catastrophe risks.
- Lapse risk €727k (2019: 2,854k) covers the risk of insurance policy lapses.

The Management hold the view that the non-life underwriting risk is overstated as no credit is being taken for the non-proportional stop-loss reinsurance treaty in the standard formula. This is a limitation of the standard formula calculation which does not allow credit for non-proportional reinsurance in premium and reserve risk.

### MINIMUM CAPITAL REQUIREMENT (MCR)

The MCR represents the minimum level of capital below which the amount of financial resources should not fall. The MCR is intended to be calibrated to achieve an 85% confidence level over a one-year period. It is subject to an absolute floor of a fixed euro amount. In addition to not falling below the absolute floor, the MCR must be no less than 25% of the SCR and no more than 45% of SCR.

The non-life MCR is based on factors applied to net premiums written in the previous 12 months and the net best estimate of technical provisions both split by Solvency II lines of business. The charge for premiums and technical provisions are then combined to give a total MCR charge.

The amount of the MCR for the reporting period is €15,570k (2019: €16,386k). The following table shows the MCR calculation:

Overall MCR calculation – €'000	31 December	
	2020	2019
SCR	61,182	65,543
Minimum Capital Requirement	15,570	16,386

## ELIGIBLE OWN FUNDS TO COVER CAPITAL REQUIREMENTS

The table below presents the ratio of total eligible own funds that the Group holds to cover the SCR and MCR.

31 December	2020	2020	2019	2019
Eligible Own Funds – €'000	SCR Coverage	MCR Coverage	SCR Coverage	MCR Coverage
Available Eligible Own Funds	138,687	138,687	138,220	138,220
SCR/MCR	(61,182)	(15,570)	(65,543)	(16,386)
Excess Eligible Own Funds	77,505	123,117	72,677	121,834
Ratio of Eligible Own Funds to SCR/MCR	227%	891%	211%	844%

The increase in available own funds and SCR at the end of 2020 has increased the ratio of eligible own funds to SCR to 227%. The MCR has increased to 891%. The Available Eligible Own Funds to cover the MCR excludes the Deferred tax asset of EUR 972k.

## E.3 DIFFERENCES BETWEEN THE STANDARD FORMULA AND ANY INTERNAL MODEL USED

The Group only used the standard formula to calculate its SCR and MCR.

## E.4 NON-COMPLIANCE WITH THE MINIMUM CAPITAL REQUIREMENT AND NON-COMPLIANCE WITH THE SOLVENCY CAPITAL REQUIREMENT

There were no instances of non-compliance with the Solvency II capital requirements. The Group held Own Funds in excess of both the SCR and MCR requirements during the reporting period.

## E.5 ANY OTHER INFORMATION

At the time of the approval of this SFCR there is continued impact of the COVID-19 outbreak. This illustrates the importance of ongoing measures to ensure financial and operational resilience. The Group has created a pandemic risk register and is monitoring the developments of COVID 19. The Group has successfully moved to a work from home business model to continue its business operations during this pandemic.

## F. APPENDICES

### F.1 PUBLIC QRTs (ALL EXPRESSED IN € THOUSANDS)

S.02.01.02	Balance sheet
S.05.01.02	Premiums, claims and expenses by line of business
S.05.02.01	Premiums, claims and expenses by country
S.23.01.01	Own Funds
S.32.01.04	Undertakings in the scope of the group

USAA S.A.R.L.

Solvency and Financial  
Condition Report

Disclosures

31 December

**2020**

(Monetary amounts in EUR thousands)

## General information

Participating undertaking name	USAA S.A.R.L.
Group identification code	222100PYP9R68KV5FA49
Type of code of group	LEI
Country of the group supervisor	LU
Language of reporting	en
Reporting reference date	31 December 2020
Currency used for reporting	EUR
Accounting standards	Local GAAP
Method of Calculation of the group SCR	Standard formula
Method of group solvency calculation	Method 1 is used exclusively
Matching adjustment	No use of matching adjustment
Volatility adjustment	No use of volatility adjustment
Transitional measure on the risk-free interest rate	No use of transitional measure on the risk-free interest rate
Transitional measure on technical provisions	No use of transitional measure on technical provisions

## List of reported templates

- S.02.01.02 - Balance sheet
- S.05.01.02 - Premiums, claims and expenses by line of business
- S.05.02.01 - Premiums, claims and expenses by country
- S.23.01.22 - Own Funds
- S.25.01.22 - Solvency Capital Requirement - for groups on Standard Formula
- S.32.01.22 - Undertakings in the scope of the group

## S.02.01.02

## Balance sheet

		Solvency II value
		C0010
<b>Assets</b>		
R0030	Intangible assets	
R0040	Deferred tax assets	972
R0050	Pension benefit surplus	1,709
R0060	Property, plant & equipment held for own use	372
R0070	Investments (other than assets held for index-linked and unit-linked contracts)	179,870
R0080	<i>Property (other than for own use)</i>	0
R0090	<i>Holdings in related undertakings, including participations</i>	0
R0100	<i>Equities</i>	0
R0110	<i>Equities - listed</i>	
R0120	<i>Equities - unlisted</i>	
R0130	<i>Bonds</i>	179,870
R0140	<i>Government Bonds</i>	60,512
R0150	<i>Corporate Bonds</i>	116,588
R0160	<i>Structured notes</i>	0
R0170	<i>Collateralised securities</i>	2,769
R0180	<i>Collective Investments Undertakings</i>	0
R0190	<i>Derivatives</i>	
R0200	<i>Deposits other than cash equivalents</i>	0
R0210	<i>Other investments</i>	0
R0220	Assets held for index-linked and unit-linked contracts	
R0230	Loans and mortgages	0
R0240	<i>Loans on policies</i>	0
R0250	<i>Loans and mortgages to individuals</i>	
R0260	<i>Other loans and mortgages</i>	
R0270	Reinsurance recoverables from:	6,757
R0280	<i>Non-life and health similar to non-life</i>	6,757
R0290	<i>Non-life excluding health</i>	6,757
R0300	<i>Health similar to non-life</i>	
R0310	<i>Life and health similar to life, excluding index-linked and unit-linked</i>	0
R0320	<i>Health similar to life</i>	
R0330	<i>Life excluding health and index-linked and unit-linked</i>	
R0340	<i>Life index-linked and unit-linked</i>	
R0350	Deposits to cedants	0
R0360	Insurance and intermediaries receivables	2,200
R0370	Reinsurance receivables	
R0380	Receivables (trade, not insurance)	7,064
R0390	Own shares (held directly)	
R0400	Amounts due in respect of own fund items or initial fund called up but not yet paid in	0
R0410	Cash and cash equivalents	34,773
R0420	Any other assets, not elsewhere shown	310
R0500	<b>Total assets</b>	<b>234,026</b>

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## Balance sheet

		Solvency II value
		C0010
	<b>Liabilities</b>	
R0510	Technical provisions - non-life	77,106
R0520	<i>Technical provisions - non-life (excluding health)</i>	77,106
R0530	<i>TP calculated as a whole</i>	
R0540	<i>Best Estimate</i>	70,879
R0550	<i>Risk margin</i>	6,227
R0560	<i>Technical provisions - health (similar to non-life)</i>	0
R0570	<i>TP calculated as a whole</i>	
R0580	<i>Best Estimate</i>	
R0590	<i>Risk margin</i>	
R0600	Technical provisions - life (excluding index-linked and unit-linked)	0
R0610	<i>Technical provisions - health (similar to life)</i>	0
R0620	<i>TP calculated as a whole</i>	
R0630	<i>Best Estimate</i>	
R0640	<i>Risk margin</i>	
R0650	<i>Technical provisions - life (excluding health and index-linked and unit-linked)</i>	0
R0660	<i>TP calculated as a whole</i>	
R0670	<i>Best Estimate</i>	
R0680	<i>Risk margin</i>	
R0690	Technical provisions - index-linked and unit-linked	0
R0700	<i>TP calculated as a whole</i>	
R0710	<i>Best Estimate</i>	
R0720	<i>Risk margin</i>	
R0740	Contingent liabilities	
R0750	Provisions other than technical provisions	
R0760	Pension benefit obligations	5,113
R0770	Deposits from reinsurers	
R0780	Deferred tax liabilities	
R0790	Derivatives	
R0800	Debts owed to credit institutions	
R0810	Financial liabilities other than debts owed to credit institutions	
R0820	Insurance & intermediaries payables	
R0830	Reinsurance payables	
R0840	Payables (trade, not insurance)	10,486
R0850	Subordinated liabilities	0
R0860	<i>Subordinated liabilities not in BOF</i>	
R0870	<i>Subordinated liabilities in BOF</i>	0
R0880	Any other liabilities, not elsewhere shown	2,634
R0900	<b>Total liabilities</b>	95,339
R1000	<b>Excess of assets over liabilities</b>	138,687









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**Own Funds**

**Basic own funds before deduction for participations in other financial sector**

**Own funds when using the D&A, exclusively or in combination of method 1**

R0450	Own funds aggregated when using the D&A and combination of method
R0460	Own funds aggregated when using the D&A and combination of method net of IGT
R0520	Total available own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the undertakings included via D&A )
R0530	Total available own funds to meet the minimum consolidated group SCR
R0560	Total eligible own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the undertakings included via D&A )
R0570	Total eligible own funds to meet the minimum consolidated group SCR (group)
R0610	<b>Minimum consolidated Group SCR</b>
R0650	<b>Ratio of Eligible own funds to Minimum Consolidated Group SCR</b>
R0660	<b>Total eligible own funds to meet the group SCR (including own funds from other financial sector and from the undertakings included via D&amp;A )</b>
R0680	<b>Group SCR</b>
R0690	<b>Ratio of Eligible own funds to group SCR including other financial sectors and the undertakings included via D&amp;A</b>

**Reconciliation reserve**

R0700	Excess of assets over liabilities
R0710	Own shares (held directly and indirectly)
R0720	Forseeable dividends, distributions and charges
R0730	Other basic own fund items
R0740	Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds
R0750	Other non available own funds
R0760	<b>Reconciliation reserve</b>

**Expected profits**

R0770	Expected profits included in future premiums (EPIFP) - Life business
R0780	Expected profits included in future premiums (EPIFP) - Non- life business
R0790	<b>Total Expected profits included in future premiums (EPIFP)</b>

Total	Tier 1 unrestricted	Tier 1 restricted	Tier 2	Tier 3
C0010	C0020	C0030	C0040	C0050
0				
0				
138,687	137,716	0	0	972
137,716	137,716	0	0	
138,687	137,716	0	0	972
137,716	137,716	0	0	
15,570				
884.48%				
138,687	137,716	0	0	972
61,182				
226.68%				
C0060				
138,687				
118,579				
0				
20,109				
1,669				
195				
1,863				

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Solvency Capital Requirement - for groups on Standard Formula

	Gross solvency capital requirement	USP	Simplifications
		C0110	C0090 C0120
R0010 Market risk	43,138		
R0020 Counterparty default risk	2,204		
R0030 Life underwriting risk	0		
R0040 Health underwriting risk	0		
R0050 Non-life underwriting risk	28,314		
R0060 Diversification	-15,449		
R0070 Intangible asset risk	0		
<b>R0100 Basic Solvency Capital Requirement</b>	<b>58,207</b>		
	<b>Calculation of Solvency Capital Requirement</b>		
R0130 Operational risk	2,975		
R0140 Loss-absorbing capacity of technical provisions	0		
R0150 Loss-absorbing capacity of deferred taxes	0		
R0160 Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	0		
<b>R0200 Solvency Capital Requirement excluding capital add-on</b>	<b>61,182</b>		
R0210 Capital add-ons already set	0		
<b>R0220 Solvency capital requirement for undertakings under consolidated method</b>	<b>61,182</b>		
	<b>Other information on SCR</b>		
R0400 Capital requirement for duration-based equity risk sub-module	0		
R0410 Total amount of Notional Solvency Capital Requirements for remaining part	0		
R0420 Total amount of Notional Solvency Capital Requirements for ring fenced funds	0		
R0430 Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	0		
R0440 Diversification effects due to RFF nSCR aggregation for article 304	0		
R0470 Minimum consolidated group solvency capital requirement	15,570		
	<b>Information on other entities</b>		
R0500 Capital requirement for other financial sectors (Non-insurance capital requirements)	0		
R0510 <i>Credit institutions, investment firms and financial institutions, alternative investment funds managers, UCITS management companies</i>	0		
R0520 <i>Institutions for occupational retirement provisions</i>	0		
R0530 <i>Capital requirement for non-regulated entities carrying out financial activities</i>	0		
R0540 Capital requirement for non-controlled participation requirements	0		
R0550 Capital requirement for residual undertakings	0		
	<b>Overall SCR</b>		
R0560 SCR for undertakings included via D&A	0		
<b>R0570 Solvency capital requirement</b>	<b>61,182</b>		

USP Key

For life underwriting risk:

- 1 - Increase in the amount of annuity benefits
- 9 - None

For health underwriting risk:

- 1 - Increase in the amount of annuity benefits
- 2 - Standard deviation for NSLT health premium risk
- 3 - Standard deviation for NSLT health gross premium risk
- 4 - Adjustment factor for non-proportional reinsurance
- 5 - Standard deviation for NSLT health reserve risk
- 9 - None

For non-life underwriting risk:

- 4 - Adjustment factor for non-proportional reinsurance
- 6 - Standard deviation for non-life premium risk
- 7 - Standard deviation for non-life gross premium risk
- 8 - Standard deviation for non-life reserve risk
- 9 - None

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**Undertakings in the scope of the group**

	Country	Identification code of the undertaking	Type of code of the ID of the undertaking	Legal Name of the undertaking	Type of undertaking	Legal form	Category (mutual/non mutual)	Supervisory Authority
Row	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080
1	LU	222100GIQKRF94HI8657	LEI	USAA S.A.	Non life insurance undertaking	S.A	Non-mutual	Commissariat Aux Assurances
2	GB	549300IBSMNH2LCY8Q54	LEI	USAA LIMITED	Non life insurance undertaking	LTD	Non-mutual	Prudential Regulation Authority
3	LU	222100PYP9R68KV5FA49	LEI	USAA S.A.R.L.	Mixed financial holding company as defined in Article 212 (1)(h) of Directive 2009/138/EC	Sarl	Non-mutual	

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Undertakings in the scope of the group

Country	Identification code of the undertaking	Type of code of the ID of the undertaking	Criteria of influence						Inclusion in the scope of Group supervision		Group solvency calculation	
			% capital share	% used for the establishment of consolidated accounts	% voting rights	Other criteria	Level of influence	Proportional share used for group solvency calculation	YES/NO	Date of decision if art. 214 is applied	Method used and under method 1, treatment of the undertaking	
C0010	C0020	C0030	C0180	C0190	C0200	C0210	C0220	C0230	C0240	C0250	C0260	
1	LU	222100GIQKRF94HI8657	LEI	100.00%	100.00%	100.00%	0	Dominant	100.00%	Included in the scope		Method 1: Full consolidation
2	GB	549300IBSMNH2LCY8Q54	LEI	100.00%	100.00%	100.00%	0	Dominant	100.00%	Included in the scope		Method 1: Full consolidation
3	LU	222100PYP9R68KV5FA49	LEI	100.00%	100.00%	100.00%	0	Dominant	100.00%	Included in the scope		Method 1: Full consolidation