USAA Youth Privacy Promise

How We Help Protect Children Under Age of 13

This notice regarding our privacy practices is required by the Federal Trade Commission (FTC) to specifically protect children under the age of 13. For more information visit [www.ftc.gov](http://www.ftc.gov).

- Although not collected from children under 13, USAA may request specific information related to the child from parents, such as USAA number, social security number and PIN (Personal Identification Number). This information is used to verify identity, provide access to usaa.com and its transactions, and to determine specific identifying and customer data to make available.

- USAA collects the following information from children to support the internal operations of usaa.com. This information is used to help us better understand our needs, improve content of usaa.com, communicate about USAA products and services, and to tailor the content we display online.

- USAA identifies and tracks the single, previous URL address that visitors have come from when accessing usaa.com; and their IP addresses.

- USAA stores a cookie – a tiny test file – on the customer’s system when he or she logs into usaa.com. The cookie is necessary to establish and maintain a secure session so customers can request information about their accounts. This cookie is only used during a single connection to the usaa.com servers and is not used to track activity after leaving usaa.com.

- USAA collects information about which pages customers’ access on usaa.com. Again, this information is used to improve the content of usaa.com, as well as our products and services.

- USAA will never post young children’s email addresses; or other personal information anywhere on usaa.com.

- USAA does not compile, buy, sell, rent or trade mailing lists of our customers to organizations outside the USAA family of companies to market to them.

- Parents may review and have a child’s personal information deleted. Parents may also refuse to permit any further collection or use of their child’s data by USAA. Please contact USAA at the address below.

Operators

The following are considered operators of usaa.com:

- United Services Automobile Association
- USAA Federal Savings Bank
1-800-531-8722

Please send your questions or comments regarding this Youth Privacy Promise to:

**USAA Privacy Office**

9800 Fredericksburg Road
San Antonio, TX 78288-0020