MADE FOR MILITARY FAMILIES

USAA has built a 97-year legacy of helping military families achieve financial security by delivering exemplary service. Our dedication to service extends beyond protecting our members’ families, homes and vehicles and helping them reclaim their lives when catastrophes strike. USAA is also focused on simplifying everyday financial transactions and keeping your private data safe. And USAA employees are actively involved in the communities in which they work and live.

SERVING OUR COMMUNITIES

Service starts at home. Giving back to the places where we work and live is part of USAA’s DNA. In 2019, USAA, USAA Federal Savings Bank and The USAA Foundation, Inc., contributed $44 million in philanthropic initiatives nationwide. The same year, USAA employees and retirees logged nearly 577,000 VOLUNTEER HOURS.

Military caregivers and children
Some 3.4 million military families with children provide care for a chronically ill, wounded or injured servicemember or veteran. USAA joined with Sesame Workshop in 2019 as part of an initiative to produce education videos and research-based materials to help military children adjust to the challenges of family caregiving. This news release provides the full story.

Military spouse hiring
Military spouses face their own unique hurdles, including uprooting families amid multiple PCS moves and trying to keep a career going as they relocate from place to place. USAA is part of the Hiring our Heroes initiative led by the U.S. Chamber of Commerce to help veterans, transitioning service members and military spouses find meaningful employment. Take a look at this article to learn more about the good work of Hiring our Heroes.

SAFEGUARDING OUR MEMBERS’ DATA

In 2019, USAA blocked over 6.8 billion cyberattacks and prevented over $5.85 BILLION in fraud loss. USAA experts are vigilant on behalf of 13 million members, including those most vulnerable to fraud, as this article demonstrates.

ENHANCING THE MEMBER EXPERIENCE

When you have to make an insurance claim, the last thing you need is another hassle. USAA is rolling out technology that uses your smartphone to make claims faster, easier and more accurate.